

# [Windows/MAC] CaptureShare Software Release Note – February 1, 2021

VERSION	V1.3.2043.0
HARDWARE	The following product models are supported by CaptureShare.
COMPATIBILITY	DocCam: U50/U70/U70+/F17-8M/F50-8M/M17-13M/M15-13M/M11-
	8M/M90UHD/M15W/M70W
	Tracking cameras: TR333/TR313/TR311/TR310 (TR models Firmware V21 or later)
	PTZ cameras: PTZ310/PTZ310W/PTZ310N/PTZ330/PTZ330W/PTZ330N (PTZ models V66 or
	later)
OPERATING	• Win OS 7, Win OS 10
DEVICES /	• Mac 10.14 Mac 10.15
SYSTEMS	

V1.3.2037.0	WHAT'S NEW
Release date: November 06, 2020	<ul> <li>Supports AVer DL30 camera (pre-release).</li> <li>Supports AVer PTZ cameras.</li> <li>Supports new functions: Sleep Mode/Profile in settings for DL30 (pre-release).</li> <li>Displays network &amp; device information while connecting the DL30 (pre-release) via USB cable.</li> <li>*IP Address/ Serial number / Mac address / FW version</li> </ul>
	<ul> <li>BUG FIXED</li> <li>Zoom in/out setting should be reset to default value after clicking home button.</li> <li>Crash happens if user connects two tracking cams at the same time. – Random issue.</li> <li>Firmware update function should be disable for some models which cannot support firmware upgrade function. [MAC Only]</li> </ul>
	<ul> <li>WVC streaming display isn't workable with <ndi mode="" only="" streaming="">, but users still can select it in the list. A fix is being released for next release. Workaround: Please change the camera mode to "USB only".</ndi></li> <li>Camera 4K resolution can only be selected in USB only mode.         <ul> <li>Workaround: Switch mode to "USB only" mode in the web setting.</li> </ul> </li> <li>PTZ/TR/DL camera models don't have the brightness settings. It cannot be used in some modes and need adjust it in web settings. Working on a fix for next release.</li> <li>Tracking sensitivity cannot be used in Zone mode.</li> </ul>

VERSION	V1.3.2037.0
HARDWARE	The following product models are supported by CaptureShare.
COMPATIBILITY	DocCam: U50/U70/U70+/F17-8M/F50-8M/M17-13M/M15-13M/M11-
	8M/M90UHD/M15W/M70W
	Tracking cameras: TR333/TR313/TR311/TR310 (TR models Firmware V21 or later)

<b>OPERATING</b>		
DEVICES /		
SYSTEMS		

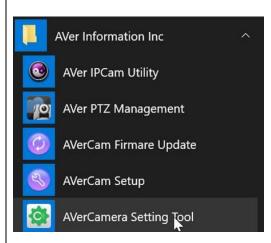
- Win OS 7, Win OS 10
- Mac 10.14 Mac 10.15

#### V1.3.2037.0

# **WHAT'S NEW**

# Release date: November 06, 2020

- Supports AVer tracking camera. (TR models)
- Supports camera tracking control, and preset settings via UVC. (TR models)
- Supports CaptureShare functions (Recording/Streaming/Capture) for TR models.
- To access the Camera control tool for PTZ camera control, navigate to the "AVer Information Inc" folder and select the "AVerCamera Setting Tool".



# **BUG FIXED**

N/A (First release version for AVer TR models)

# **KNOWN ISSUES (Win/MAC)**

- UVC streaming display isn't workable with <NDI/Streaming only mode>, but users still can select it in the list. A fix is being released for next release. Workaround: Please change the camera mode to "USB only".
- Camera 4K resolution can only be selected in USB only mode.
  - o Workaround: Switch mode to "USB only" mode in the web setting.
- PTZ/TR camera models don't have the brightness settings. It cannot be used in some modes and need adjust it in web settings. Working on a fix for next release.
- Crash happens if user connects two tracking cams at the same time. Random issue. Working on a fix for next release.

### **KNOWN ISSUES (MAC Only)**

 424x240 resolution cannot be displayed with broken images. Working on a fix for next release.