



## [Windows] AVer PTZ Management Software Release Notes – September 22, 2020

VERSION	V1.1.1009.0
HARDWARE COMPATIBILITY	The following product models are supported by AVer PTZ Management.  TR310/TR311/TR311HN/TR313/TR333 v0.0.0000.16,  TR530/TR320/PTC500S v0.0.1000.45,  PTZ310/PTZ330/PTZ310N/PTZ330N/PTZ310W/PTZ330W v0.0.0000.56
OPERATING DEVICES/SYSTEMS	Win OS 7, Win OS 8, Win OS 10, 64-Bit
Related Software	AVer IPCam Utility

V1.1.1009.0	<b>WHAT'S NEW</b>
Release date:  September 22, 2020	<ol style="list-style-type: none"><li>1. Include AVer IPCam Utility when installing AVer PTZ management.</li><li>2. Support camera live view, remote control such as pan, tilt, zoom, tracking etc.</li><li>3. Tracking control status to be active with the PTZ camera (SmartShoot) Enable/Disable.</li><li>4. Able to add up to 128 new cameras.</li><li>5. Able to edit and delete devices.</li><li>6. Support device grouping.</li><li>7. Able to set up maximum 100 users or admin login account.</li><li>8. Able to go to the camera web control by clicking "Go to Web".</li><li>9. Able to import and export device file.</li><li>10. Support multi device FW update.</li><li>11. Able to compare FW version before auto FW update.</li><li>12. Support device reboot remotely.</li></ol>

13. Support device factory reset.

14. Remotely update supported camera list.

**KNOWN ISSUES**

1. (PTZMW-77)PTZ connect status unexpected.

\*Will be fixed in the next version as the issue will be fixed by firmware as well.

2. (PTZMW-82)Upgrade/Auto Search/Model name isn't workable with non-specific ID.

\*The software will recognize the model name within the supported camera list, so if the model name is being changed, it wouldn't be recognized.

3. (PTZMW-83)Scroll bar to full, but <zoom in rate> isn't maximum.

\*Scroll bar is defined inconsistently on different devices. Will be fixed when the issue is fixed by firmware first.

4. (PTZMW-98)Scroll bar value does not sync to current value while tracking on.

\*Will be fixed when the issue is fixed by firmware first.

5. (PTZMW-107)Two different behaviors while user turned the power status from Power On to Standby.

\*Will be fixed when the issue is fixed by firmware first.

6. (PTZMW-110)Scroll bar's ratio track cannot synchronize with Camera.

\*Wrong value is sent by firmware. Will be fixed when the issue is fixed by firmware first.

	<p>7. (PTZMW-133)After update success, &lt;six minutes limit&gt; should be cleared.</p> <p>*It happens because there is a 6-minute countdown on software when firmware is updating. If firmware update finishes within 6 minutes, the time limit will be cleaned out. Will be fixed in the next version.</p>
--	--