Products: TR311HWV2 / TR313V2 / TR323NV2 / TR333V2

FW version	V.0.1.0000.38
Release date	2022/9/16
New features	1. Added ability to "click to center" position via PTZ Management and AVer CaptureShare 2. Added feature allowing FW upgrade / Tracking setting / R gain, B gain via AVer Captureshare. 3. Supports LLDP for Power management with POE+ 4. Supports SSHD on/off switch 5. Added HTTPS only switch
Improvements	None
Known Issues	1. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime. 2. USB port does not yet support Hot plugging. 3. When the video mode via the web is set to IP streaming only or NDI only; then when the USB port is connected to a PC, users will still see the device name on the PC, but will not have any USB streaming output.

| FW version	V.0.1.0000.35
Release date	2022/8/11
New features	1. Added "Gesture Control" (BETA) function allowing user to control certain camera functions with the use of hand gestures. Please note that these gestures are subject to change as we fine tune the AI algorithms. 2. NDI: You can now activate the NDI function using update. To purchase the license key please go to https://www.ndi.tv/marketplace/?ndi-camera-licenses. After purchase is complete, navigate to the camera NDI web page to input the key.
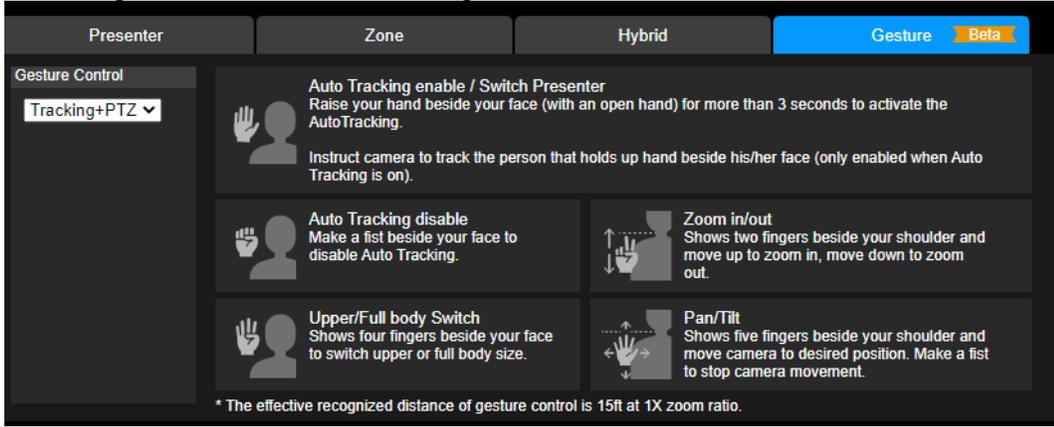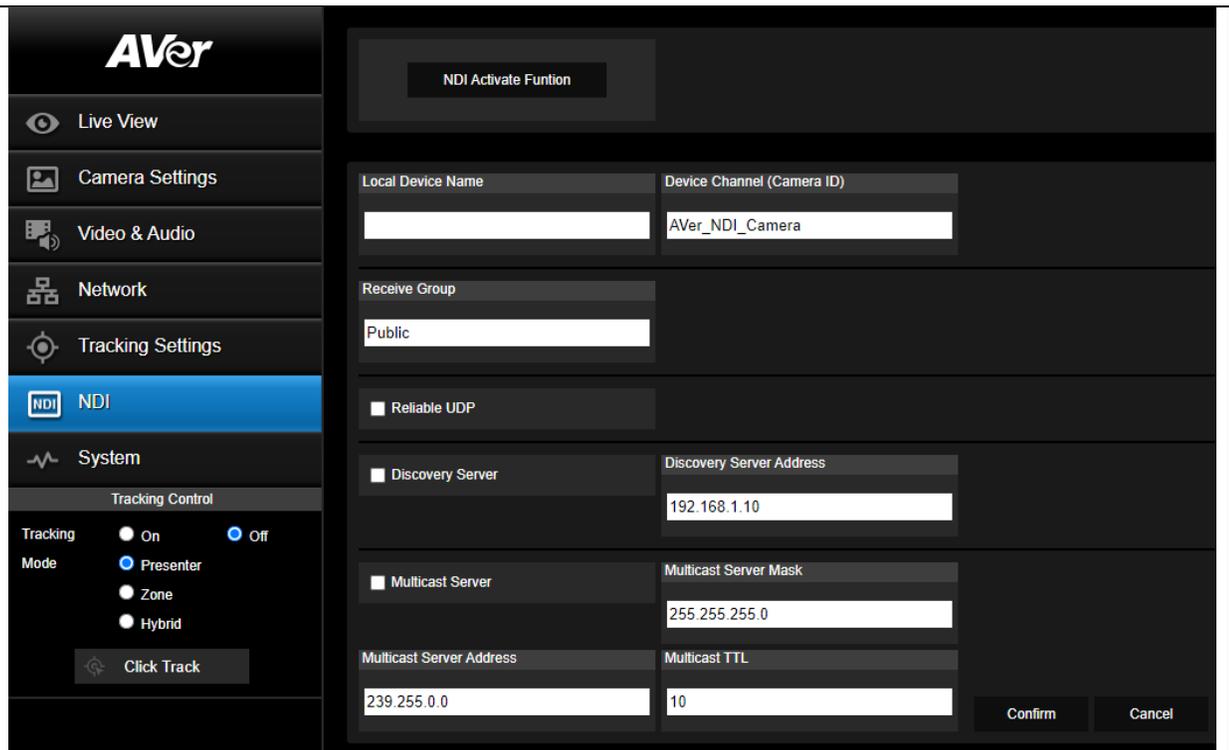
3. Added support for HTTPS certification.
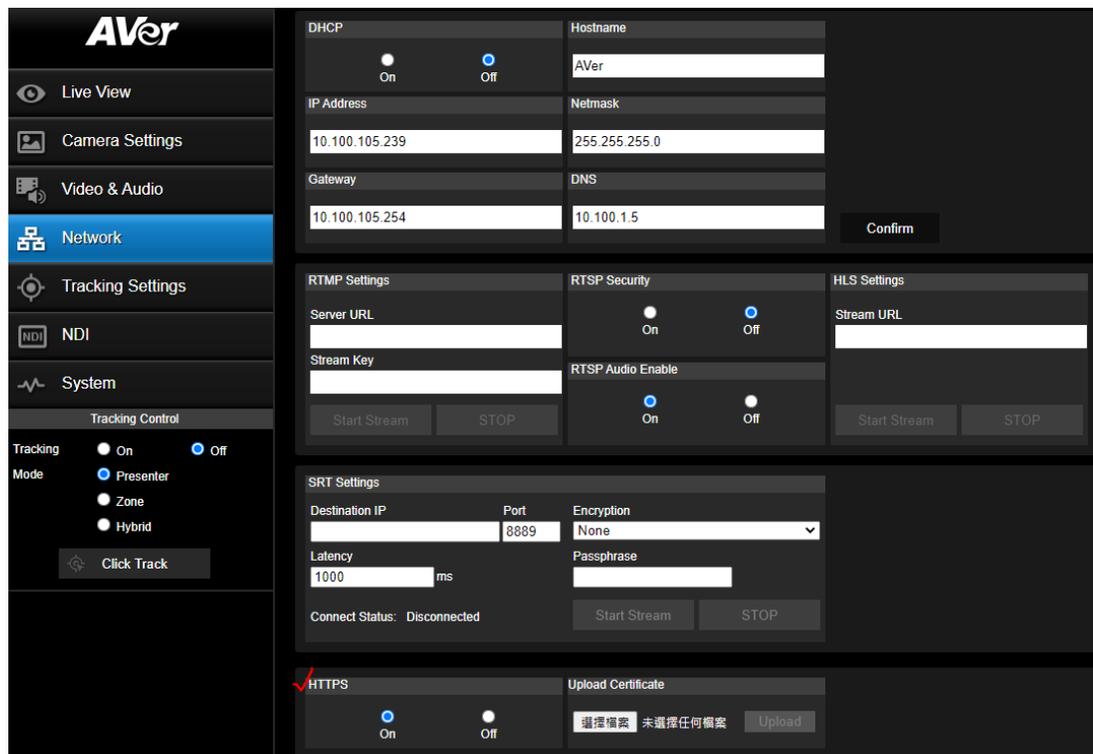
4. Added ability to set the AF mode:
AF Mode: If Auto Focus is selected, you can further set up the AF Mode.
Continuous AF: The camera will automatically adjust focus all the time.
AF Trigger after PTZ: The camera will automatically adjust focus every time when you perform the pan, tilt or zoom functions.
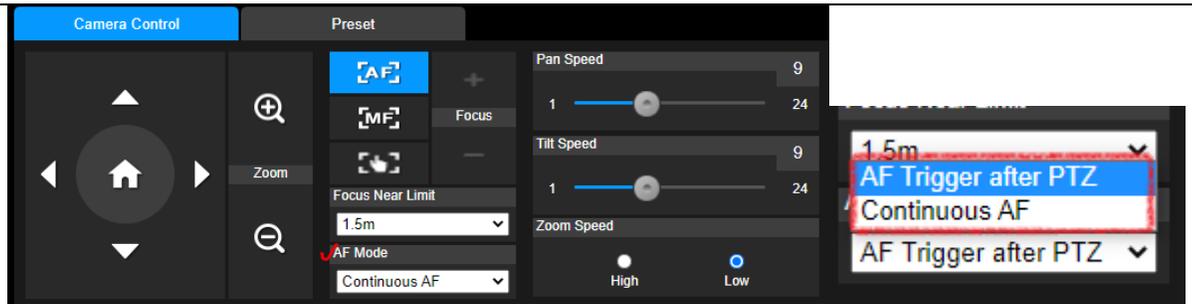
5. Allows Resolution Under 720p: Select "On" to switch the video streaming to a lower resolution when working with certain 3rd party software such as Teams (or any applications due to uplink bandwidth constraints). Select "Off" if you want to keep a higher image quality.
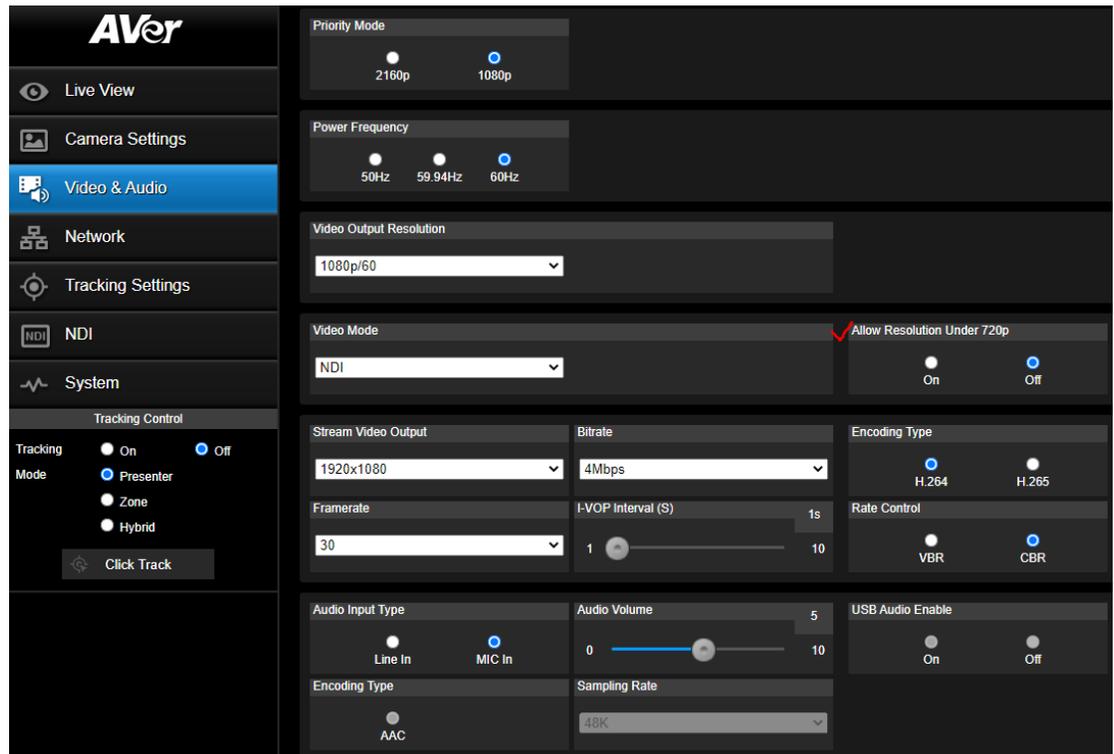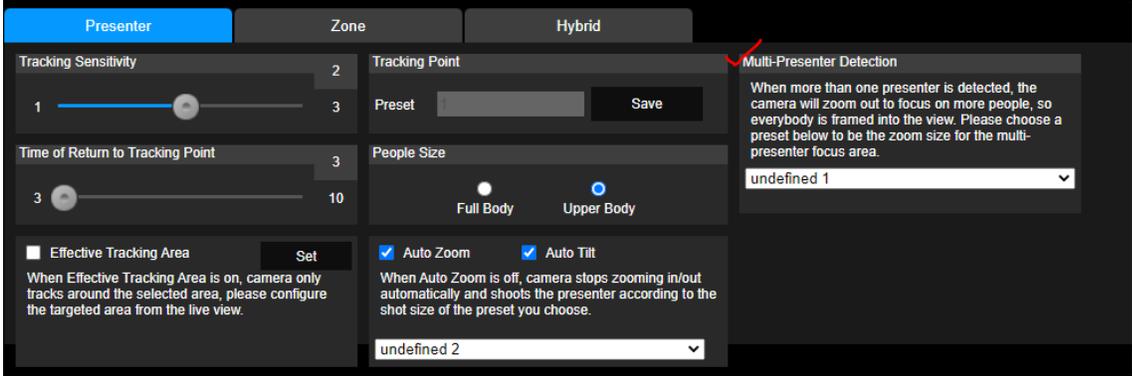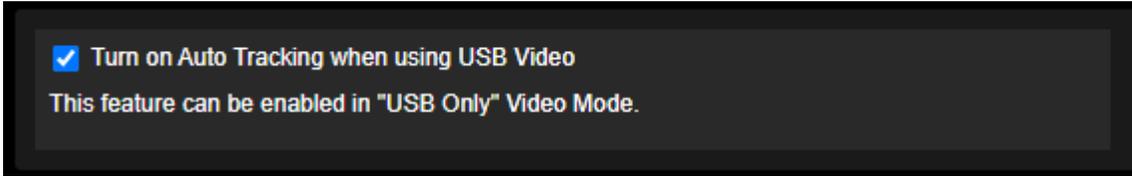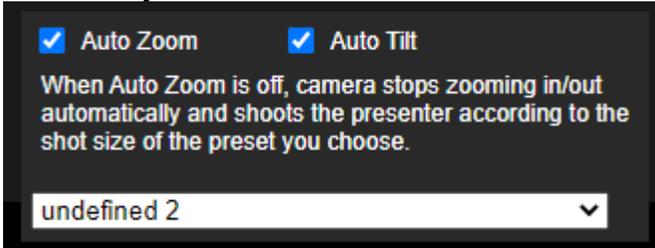

Improvements	1. Bug fixed: RTMP audio issue when streaming to Vimeo.
	2. Bug fixed: One push AWB of preset image setting.
	3. Bug fixed: When tracking is lost, sometimes the camera would not return to tracking point.
Known Issues	4. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime.
	5. USB port does not yet support Hot plugging.
	6. When the video mode via the web is set to IP streaming only or NDI only; then when the USB port is connected to a PC, users will still see the device name on the PC, but will not have any USB streaming output.

FW version	V.0.1.0000.28
Release date	2022/4/08
New features	6. Enabling "Multi-Presenter Detection" to have the camera auto-frame everybody into a predefined view (zoom level to be based on the preset selected)

Improvements	1. Bug fixed: auto enable Tracking when using USB video. This feature is only available when the camera is set to USB Only" mode.
Known Issues	7. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime. 8. USB port does not yet support Hot plugging. 9. When the video mode via the web is set to IP streaming only or NDI only; then when the USB port is connected to a PC, users will still see the device name on the PC, but will not have any USB streaming output. 10. When Preset2 is saved, "undefined 2" is still displayed, which means that preset2 is saved successfully. This is a known issue and will be resolved in the next firmware release. 11.

For more technical help, please visit: https://www.averusa.com/pro-av/support/

To access the AVer knowledgebase, visit: https://averusa.force.com/support/s/

To file for support, visit: https://averusa.force.com/support/s/contactsupport

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