

Products: TR311HWV2 / TR313V2 / TR333V2

FW version	V.0.1.0000.28
Release date	2022/4/08
New features	Enabling "Multi-Presenter Detection" to have the camera auto-frame everybody into a predefined view (zoom level to be based on the preset selected)    Presenter
	When more than one presenter is detected, the camera will zoom out to focus on more people, so everybody is framed into the view. Please choose a preset below to be the zoom size for the multipresenter focus area.  People Size  When more than one presenter is detected, the camera will zoom out to focus on more people, so everybody is framed into the view. Please choose a preset below to be the zoom size for the multipresenter focus area.
	3 Pull Body Upper Body
	■ Effective Tracking Area Set  When Effective Tracking Area is on, camera only tracks around the selected area, please configure the targeted area from the live view.  When Auto Zoom ✓ Auto Tilt  When Auto Zoom is off, camera stops zooming in/out automatically and shoots the presenter according to the shot size of the preset you choose.  undefined 2
Improvements	<ol> <li>Bug fixed: auto enable Tracking when using USB video. This feature is only available when the camera is set to USB Only" mode.</li> <li>Turn on Auto Tracking when using USB Video         This feature can be enabled in "USB Only" Video Mode.     </li> </ol>
Known Issues	<ol> <li>Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime.</li> <li>USB port does not yet support Hot plugging.</li> <li>When the video mode via the web is set to IP streaming only or NDI only; then when the USB port is connected to a PC, users will still see the device name on the PC, but will not have any USB streaming output.</li> </ol>
	4. When Preset2 is saved, "undefined 2" is still displayed, which means that preset2 is saved successfully. This is a known issue and will be resolved in the next firmware release.  ✓ Auto Zoom ✓ Auto Tilt  When Auto Zoom is off, camera stops zooming in/out automatically and shoots the presenter according to the shot size of the preset you choose.

For more technical help, please visit: <a href="https://www.averusa.com/pro-av/support/">https://www.averusa.com/pro-av/support/</a> AVer USA

To access the AVer knowledgebase, visit: <a href="https://averusa.force.com/support/s/">https://averusa.force.com/support/s/</a>

To file for support, visit: <a href="https://averusa.force.com/support/s/contactsupport">https://averusa.force.com/support/s/contactsupport</a>

668 Mission Ct., Fremont, CA 94539

Phone: 1 (408) 263 3828 Fax: 1 (408) 263 8132

