

<b>FW version</b>	<b>V.20</b>
Release date	2020/10/14
New features	<ol style="list-style-type: none"> <li>1. SRT support on web page &gt; Network           <div data-bbox="344 367 1421 760" style="border: 1px solid black; padding: 5px; margin: 5px 0;"> </div> </li> <li>2. Support added for PTZ Management.</li> <li>3. Support for Captureshare.</li> <li>4. When Auto Tracking is on, the front panel LED will blink in blue.</li> <li>5. Long pressing the “Tracking point” on remote control switches the Tracking mode (between presenter or zone).</li> <li>6. Executing any of these functions “Call preset/ pan/ tile/ zoom” will stop the Auto Tracking feature.</li> <li>7. Visca control now supports freeze and tracking on/off , Full or Upper body setting.</li> </ol>
Improvements	<ol style="list-style-type: none"> <li>1. When using the “Upper body size” setting the video is enlarged a little for better user experience.</li> <li>2. Supports UAC function (USB Audio).</li> <li>3. Fixed bug related to RJ45 LED indicator.</li> </ol>
Known Issues	<ol style="list-style-type: none"> <li>1. Web GUI has known compatibility issue with the Apple MAC Safari browser. Please use the Chrome browser on Apple devices for the meantime.</li> <li>2. The OSD menu text ”Mode and shutter” text issue           <div data-bbox="360 1312 1161 1585" style="border: 1px solid black; padding: 5px; margin: 5px 0;"> </div> </li> <li>3. USB port does not yet support Hot plugging.</li> <li>4. When the video mode via the web is set to IP streaming only or NDI only; then when the USB port is connected to a PC, users will still see the device name on the PC, but will not have any USB streaming output.</li> </ol>

For more technical help, please visit: <https://www.averusa.com/pro-av/support/>

To access the AVer knowledgebase, visit: <https://averusa.force.com/support/s/>

To file for support, visit: <https://averusa.force.com/support/s/contactsupport>

**AVer USA**

668 Mission Ct.,  
Fremont, CA 94539

Phone: 1 (408) 263 3828

Fax: 1 (408) 263 8132

