

Release Notes

CP654i / CP754i / CP864i



Release Update – Jan 24, 2019

Firmware Version: 1.0.1053.59

What's new

- Default input source configuration setup
- Backlight off / Shutdown time configuration setup

Improvements

- Sphere2 application
 - Improve apparent streaming lag.
- Screen share application
 - Airplay connection drop.
 - System frequently crash when casting with more than 30+ chrome device switching connection.
 - Remote control support for screen share app control.
 - Increase client device compatibility with Miracast connection.

Bug Fixes

- Wrong messages "Toolbar control on / off" display when the Screen and Settings lock and unlock launching.
- Factory reset does not clean up image files completely.
- Sphere 2 application randomly crashed.
- Screen share application
 - App randomly crash when tapping the "Exit " button.
 - When device name is changed by users, the screen share app randomly updates device name with default device name while doing Chromecast.
 - Connection establishment could fail if user launches Screen Share app before network connection is established on the panel.
- Input HDMI4 randomly auto switch when plug in HDMI cable.
- Invoke app switch function by pressing and holding home button, it sometimes causes the system to display wrong user interface.
- HDMI audio output silent temporary when touching side bar.

Known Issues:

- Got black screen after exiting screen share app by selecting 'home' icon of side bar menu.

- Workaround: avoid exiting the app from selecting home icon of side bar menu. Please exit the app by pressing 'Exit' button at right corner of the app main screen or disconnect from connecting client device.
 - We are working on the fix for next release.
- There are many issues in Zoom app, we have decided to temporarily remove the app from preload app list. We will preload the app again when those issues are fixed by Zoom.
- ES file manager app can't log in Google drive directly school website due to single sign-on access.
 - We are working on the fix for next release.
- When the system prompts for updating to new ES file manager version, please ignore the message and do not update to new version. This new version is not an official release which includes advertisements and paid premium features.
 - We are working on the fix for next release.
 - If you accidentally update to new version, please contact AVer support for instructions to downgrade to preload version that comes with the panel.
- Input source randomly displays "No Signal" string when HDMI port is plugged in.
 - We are working on the fix it.
 - Workaround: Re-plug in HDMI cable.
- Can't input string from browser search.
 - We are working on the fix it.
 - Workaround: Tap the search bar again.
- Randomly can't play YouTube video via Airplay device.
 - We are working on the fix for next release.
- Screen share app does not support YouTube's cast function.
- Screen share does not support Apple's app-specific protocols such as Keynote.
 - This is by design of screen share app.
- When casting device and the panel are not in the same time zone, YouTube video casting will fail.
 - This is the limitation on your devices which checks the time zone in server with Google before playing YouTube video.
 - The workaround is to set your casting device and the panel to the same time zone.
- Chromecast randomly drops due to certification time zone realignment.
 - This is by design of Chromecast certification. The workaround is to reconnect your device to screen share.
- No support for Dolby stereo.
 - This is the limitation in our decoder which doesn't support Dolby sound.
- Android Printing does not work in the current version.
 - This will be fixed in future release.
- Gallery media player app does not support MP4 file.
 - This is the limitation in Gallery app.
 - The workaround is to use ES media player to play MP4 video.

- Voice search does not work in Search app.
 - This is the limitation in Search app.

