



Products: DL30

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|-------------------|---|
| <b>FW version</b> | <b>V7.0.0014.16</b>   |
| Release date      | 2021/04/21  |
| New features      | N/A   |
| Improvements      | <ol style="list-style-type: none"> <li>1. Fixed issue regarding image flickering when accessing USB stream.</li> <li>2. Fixed bug associated with RTMP connection.</li> <li>3. Improved image quality.</li> <li>4. Fixed issue regarding Sleep Mode behavior.</li> </ol>  |
| Known Issues      | <ol style="list-style-type: none"> <li>1. Unknown USB 2.0 device and warning when plugging DL30 into PC/laptop with a USB 3.0 port after turning on the camera. This behavior and warning are caused by camera chipset design. It doesn't affect the current USB function or lead to any malfunction to your computer.</li> </ol> |

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| <b>FW version</b> | <b>V7.0.0013.14</b>  |
| Release date      | 2021/03/23   |
| New features      | N/A  |
| Improvements      | <ol style="list-style-type: none"> <li>1. Fixed issue regarding saving preset via PTZ Control Panel.</li> <li>2. Fixed issue regarding random slow image connection and pan/tilt/zoom control when using PTZ Control Panel.</li> <li>3. Fixed issue regarding image flicker.</li> <li>4. Improved AF performance.</li> <li>5. Improved Click Track performance.</li> </ol>   |
| Known Issues      | <ol style="list-style-type: none"> <li>1. Unknown USB 2.0 device and warning when plugging DL30 into PC/laptop with a USB 3.0 port after turning on the camera. This behavior and warning are caused by camera chipset design. It doesn't affect the current USB function or lead to any malfunction to your computer.</li> <li>2. User may experience a glitch when connecting RTMP server (to fix in the next version).</li> </ol> |

For more technical help, please visit: <https://www.averusa.com/pro-av/support/>

To access the AVer knowledgebase, visit: <https://averusa.force.com/support/s/>

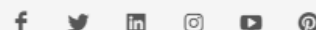
To file for support, visit: <https://averusa.force.com/support/s/contactsupport>

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