

# **AVerTouch**

— User Manual —

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### Non-USA

Download Center: <https://www.aver.com/download-center>

Technical Support: <https://www.aver.com/technical-support>

### USA

Download Center: <https://www.averusa.com/education/support>

Technical Support: <https://averusa.force.com/support/s/contactsupport>

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# Overview

## System Requirements

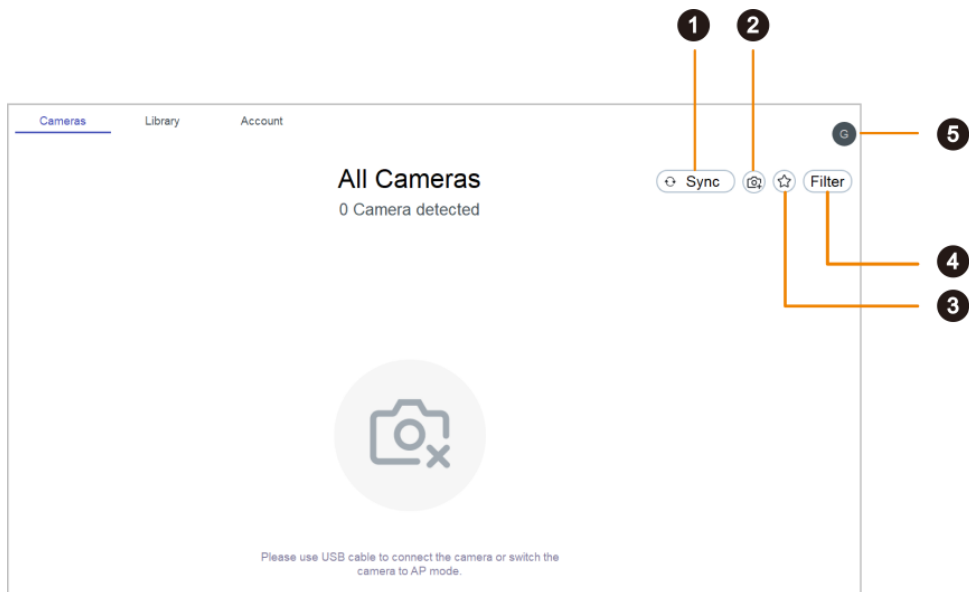
- Windows 7, 10, 11
- macOS 11, 12, 13
- iPadOS 12

## Install AVerTouch

1. Download AVerTouch from AVer Download Center. (<https://www.aver.com/download-center>).
2. Double-click the downloaded .exe file.
3. Follow the instructions displayed on the setup wizard to install AVerTouch.

# Get Started

## Cameras Page



### 1. Sync

Click to start camera discovery manually. Camera discovery is constantly running in the background.

### 2. Add camera

Add a camera by entering its IP address.

### 3. Favorite

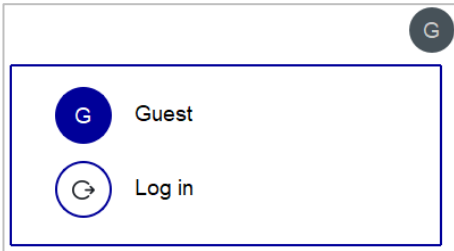
Click to see your favorite Wi-Fi document cameras.

### 4. Filter

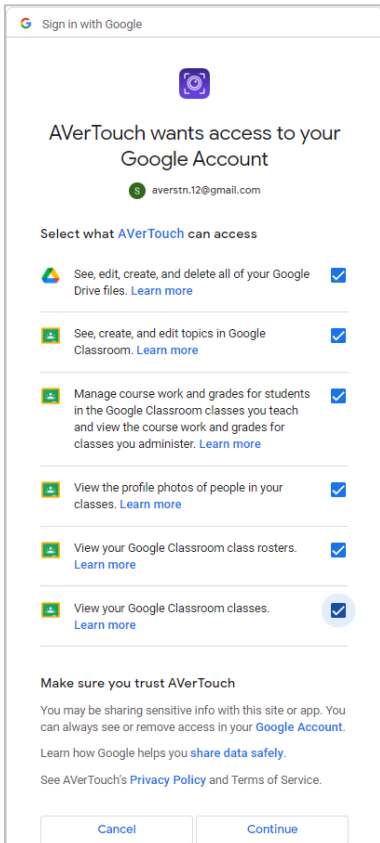
Select which cameras to display.

- In my classroom: Cameras that share your computer's Wi-Fi network.
- All cameras: Any camera that AVerTouch detects.

## 5. User menu

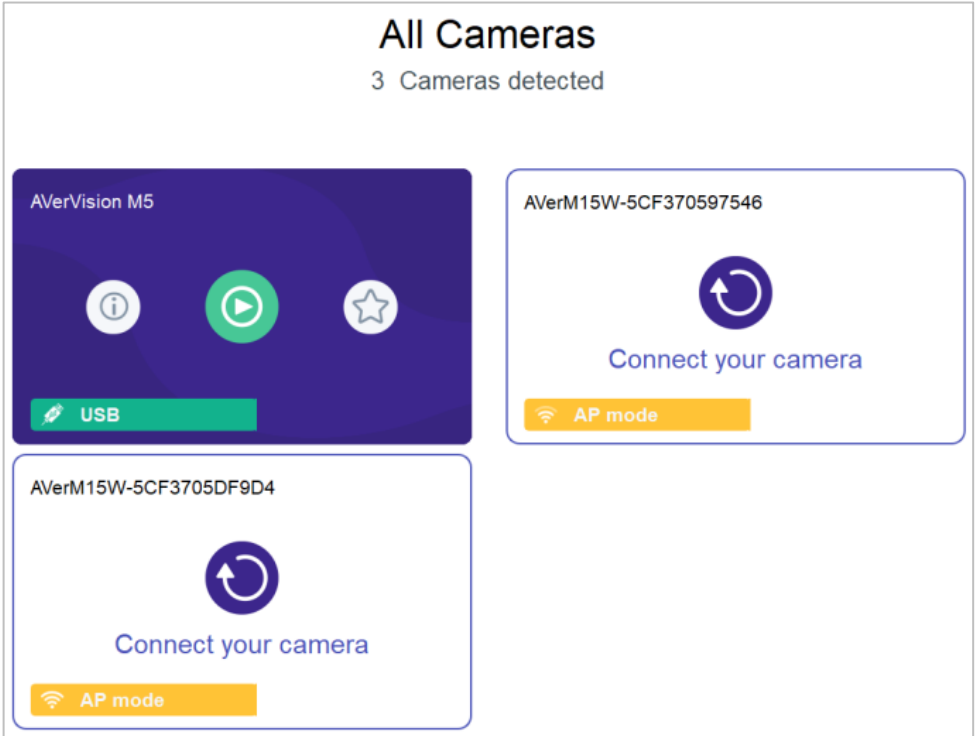


- Click **Log in** to log in to your Google account and use Google Drive and Google Classroom.
  1. Click **Log in** from the user menu > **Log in with Google**.
  2. Select checkboxes to allow AVerTouch access and click **Continue**.

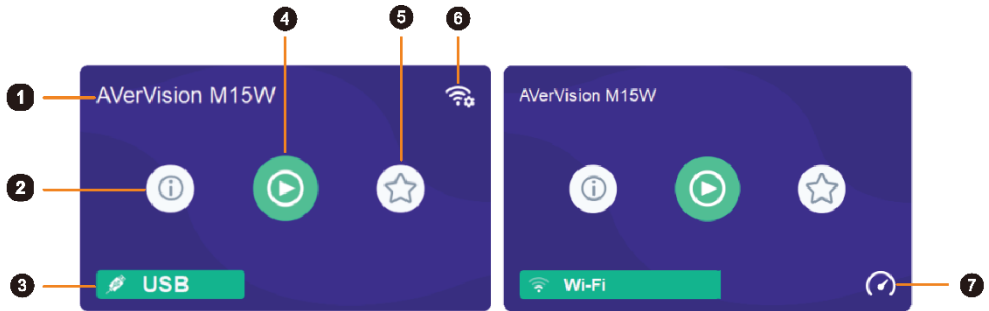


## Camera Card

Detected document cameras are represented by purple (USB and Wi-Fi mode) or white (access point (AP) mode) camera cards on the camera page.







### 1. Camera name

Displays the document camera name.

### 2. Camera information

Displays document camera information such as the IP address.

### 3. Connection mode

Indicates your document camera mode.

### 4. Play button

Click to start live view.

### 5. Favorite (Wi-Fi document cameras)

Save a Wi-Fi document camera as favorite and see it when clicking the **Favorite** icon on the upper right corner of the camera page.

### 6. Set up Wi-Fi connect

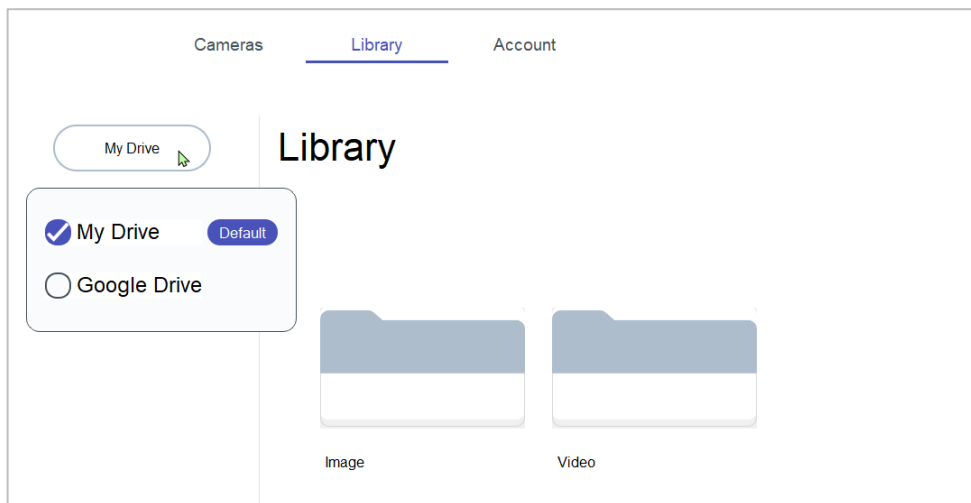
Click to use a USB cable to set up a Wi-Fi connection (supported models).

### 7. Speed Test

Perform a speed test in Wi-Fi mode to check your bandwidth. Select to lower the resolution or frame per second (FPS) when the connection speed is slow.

# Library Page

## Windows



Displays your default drive for saving images and videos. The default is:

- Guest: Local drive.
- Log in with Google: Google Drive.

### To upload files to your Google Drive or YouTube account:

1. Select the file you want to upload in My Drive and click **Upload**.



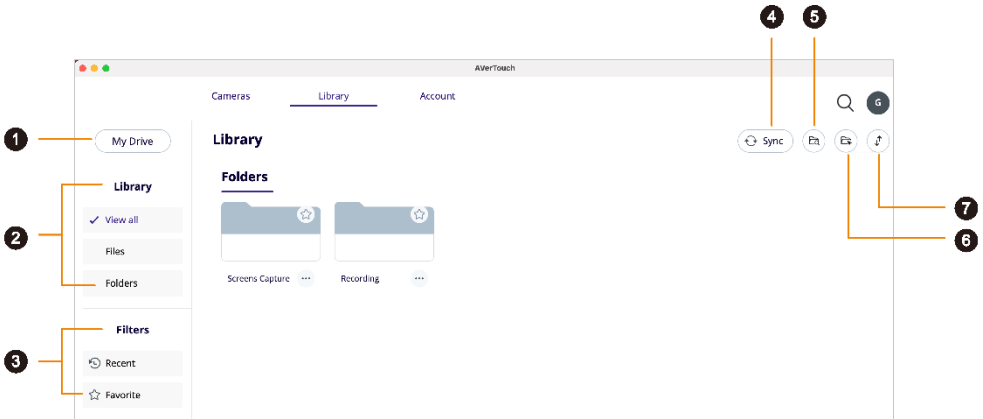
2. Select Google Drive or YouTube. You will be asked to log in your Google account if you haven't already.

**To delete files in My Drive or Google Drive:**

1. Select the file you want to delete and click **Delete**.



# Mac



## 1. My Drive

Displays your default drive for saving images and videos. The default is:

- Guest: Local drive.
- Log in with Google: G-Drive.

## 2. Library

- View all: Show files and folders.
- Files: Show only files.
- Folders: Show only folders.

## 3. Filters

- Recent: Show recently used files in the past 7 days.
- Favorite: Show favorite files and folders.

## 4. Sync

Click to refresh the local drive or Google Drive.


## 5. Open file location (Local drive only)

Click to open the default file location: `/Users/Username/Movie/AVer`

## 6. Set file location (Local drive only)

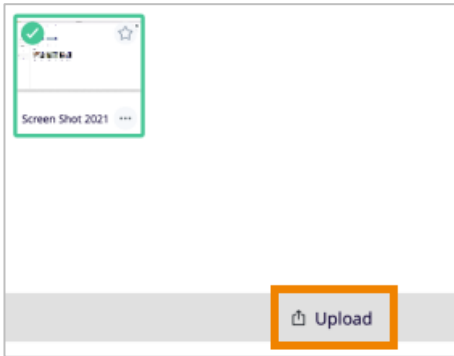
Click to set a new folder location.

## 7. Sort

Click the **Sort** icon  to sort by date added or alphabetically.


**To upload files to your Google Drive or YouTube account:**

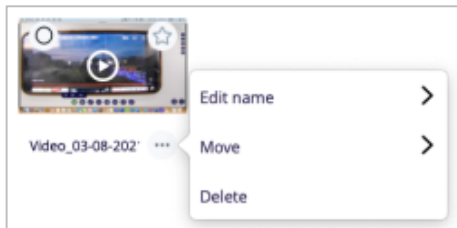
1. Select the file you want to upload in your local drive and click **Upload**.




2. Select Google Drive or YouTube. You will be asked to log in your Google account if you haven't already.

**To rename, move or delete files in My Drive or Google Drive:**

Select the **More options** icon  on a file and click **Edit name**, **Move** or **Delete**.

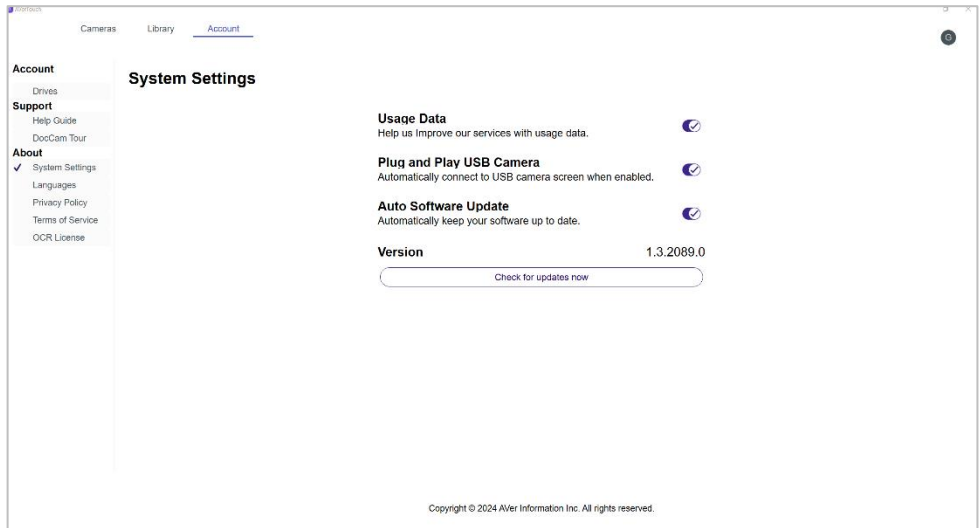


**To add files and folders to Favorite:**

Click the **Star** icon  on a file or folder in your local drive to add to **Favorite**.



# Account Page



## Account

Item	Description
Drives	Select your default drive for saving images and videos. The default is: <ul style="list-style-type: none"> <li>● Guest: Local drive.</li> <li>● Log in with Google: Google Drive.</li> </ul>

## Support

Item	Description
Help Guide	Open AVerTouch user manual.
DocCam Tour	Take a quick tour of AVerTouch.

## About

Item	Description
System Settings	<ul style="list-style-type: none"> <li>● Usage Data: Opt-in to or opt-out of providing usage data.</li> <li>● Plug and Play USB Camera: Toggle on to automatically open live view when your document camera is connected to a computer via USB.</li> <li>● Auto Software Update: Toggle on to automatically check for updates.</li> <li>● Version: Displays current version.</li> </ul>

	<ul style="list-style-type: none"><li>● Check for updates now: <a href="#">Click to check for updates now.</a></li></ul>
Languages	Select a preferred language.
Privacy Policy	<a href="#">View privacy policy.</a>
Terms of Service	<a href="#">View terms of service.</a>
OCR License	<p>Purchase and enter your license key to enable optical character recognition (OCR) function. Or unlink and transfer your license key to another computer.</p> <p><b>Note:</b> Make sure your computer has internet when purchasing and activating your license.</p>

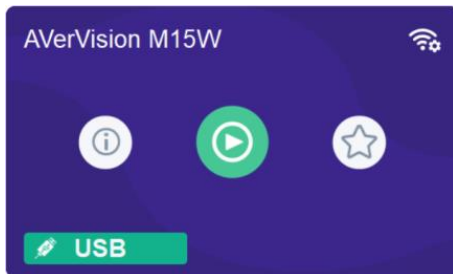
# Connect Your Document Camera

You can connect your document camera via any of the following on AVerTouch:

- USB
- Wi-Fi
- IP address
- point-to-point (P2P) on Windows
- Windows hotspot

## USB Connection

1. Connect your document camera to a computer with a USB cable.
2. Open AVerTouch. A purple camera card will be displayed.

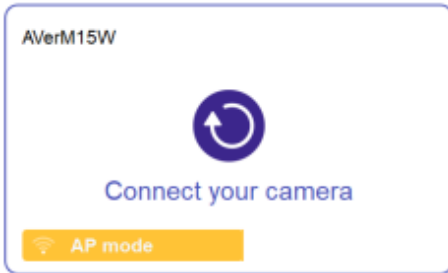



3. Click the **Play** icon  to start live view.

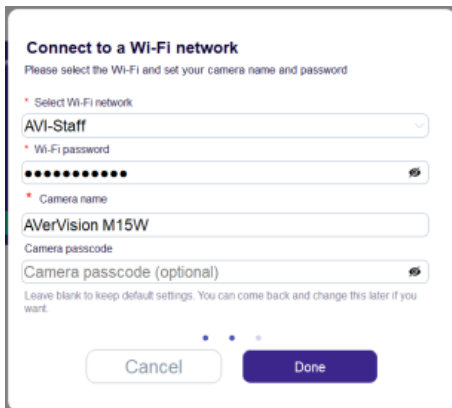



## Wi-Fi Connection (supported AVer models)

1. Make sure your computer has Wi-Fi connection and your document camera supports Wi-Fi connection.
2. Open AVerTouch. A white camera card will be displayed when your document camera is detected.



3. The name will be "AVer model name – Wi-Fi dongle MAC address." MAC address is different for each device.
4. Click the **Connect** icon .
5. Select your Wi-Fi network and enter the password in the **Connect to a Wi-Fi Network** dialog box. Click **Done**.



6. When your document camera is connected to the Wi-Fi network, a purple camera card will be displayed.
7. Click the **Play** icon  to start live view.

## Troubleshoot

### Check your document camera's Wi-Fi status.

1. Make sure your document camera is in Wi-Fi mode by checking the Wi-Fi indicator. On AVer M15W, the indicator is solid blue.
  - If the indicator is off and the document camera is connected to the computer via a USB cable, it is in USB mode. Unplug the USB cable.

### Switch your document camera to Wi-Fi mode on the OSD menu .


1. Connect your document camera to an HDMI display using an HDMI cable.
2. Use the buttons on your document camera to open the OSD menu.
3. Select **Wireless > Mode > Wi-Fi** on the OSD menu.

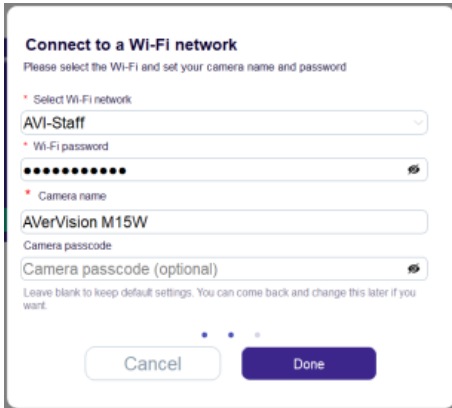
IMAGE	Mode	AP
WIRELESS	Miracast Setup	Wi-Fi ✓
SYSTEM		Miracast


### Use a USB cable to set up a Wi-Fi connection (supported models).

1. Use a USB cable to connect a document camera to a computer. A purple camera card is displayed.



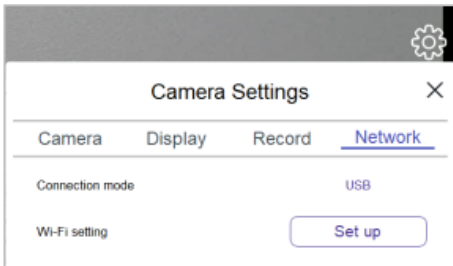
2. Click the **Wi-Fi setting** icon  on the upper right corner and follow the instruction.
3. Select your Wi-Fi network and enter the password in the **Connect to a Wi-Fi Network** dialog box. Click **Done**.



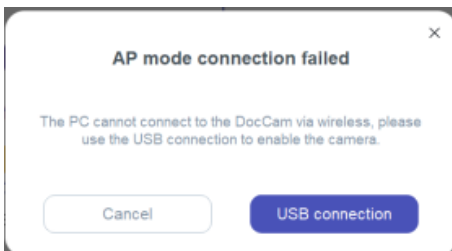
4. When a **Set Wi-Fi successfully** dialog box is displayed, unplug the USB cable.
5. When your document camera is connected to the Wi-Fi network, a purple camera card will be displayed.
6. Click the **Play** icon  to start live view.

**Other places where you can use a USB cable to set up a Wi-Fi connection (supported models):**

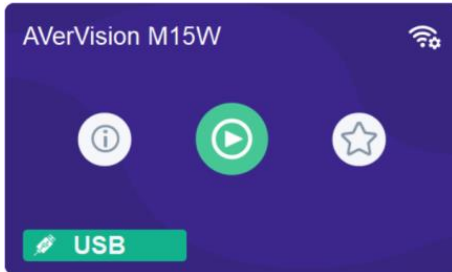
- Open live view > click the **Camera Settings** icon  on the upper right corner > go to **Network** > click **Set up**.





- Click **USB connection** on the error message when you fail to set up Wi-Fi connection wirelessly.



- Click the **Camera information** icon  on a USB mode camera card.




A red triangle icon  in the Wi-Fi network field indicates that your document camera has failed to connect to the Wi-Fi network or it has connected to a Wi-Fi network different from that of your computer.

1. Click the red triangle icon  to start setting up a Wi-Fi connection with a USB cable.
2. Or click **Enable AP Mode** to go from Wi-Fi mode to Access Point (AP) mode.

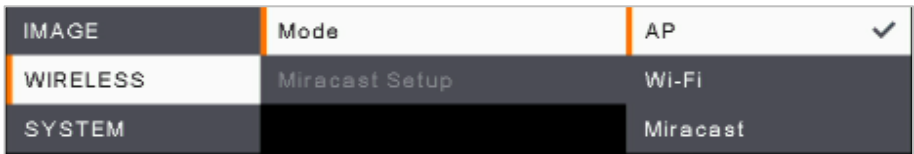
## IP Address Connection

If your document camera and computer are connected to the same network, but the document camera isn't detected, connect by entering the IP address.

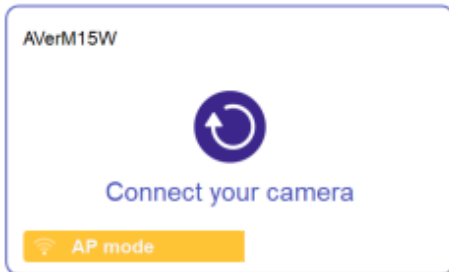
1. Connect your document camera to an HDMI display.
2. Use the buttons on your document camera to open the OSD menu.
3. Go to **System > Information** to look up the IP address.
4. Open AVerTouch. Click the **Add camera** icon  on the upper right corner of the camera page.
5. Enter the IP address.


## Point-to-Point (P2P) Connection on Windows

1. Plug your AVer Wi-Fi dongle (optional accessory) into your computer.
2. Make sure your document camera is in Wi-Fi mode by checking the Wi-Fi indicator. On AVer M15W, the indicator is solid blue.
3. Use the buttons on your document camera to open the OSD menu.
4. Select **Wireless > Mode > AP** on the OSD menu.



5. Open AVerTouch. A white camera card will be displayed when your document camera is detected.



6. Click the **Connect** icon .
7. Enter your document camera name in the **Save Camera** dialog box. Click **Done**.

## Save Camera

Please set your camera name and password

\* Camera name

Camera passcode

Leave blank to keep default settings. You can come back and change this later if you want.



Cancel

Done

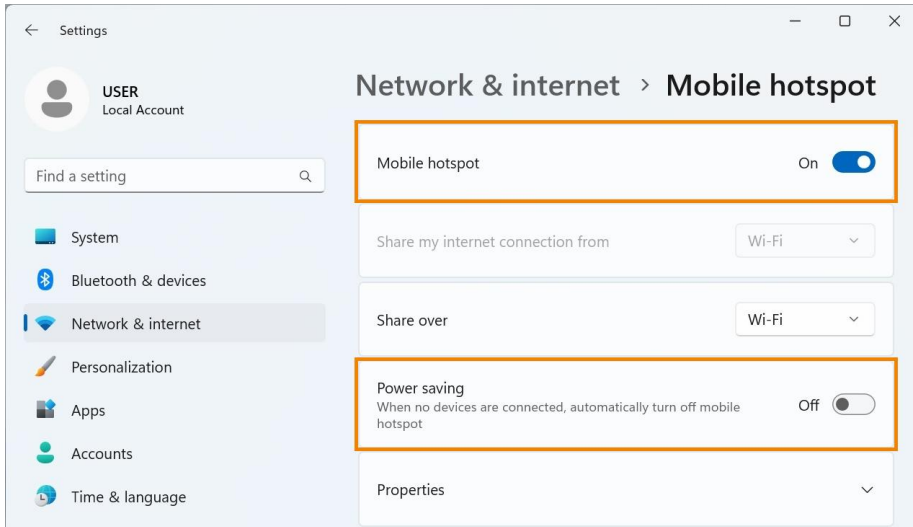
# Windows Hotspot

- Make sure your computer is connected to the internet. For the best connectivity, we recommend a 2.4G Wi-Fi.
- Network connection on your computer will be lost temporarily during document camera setup.

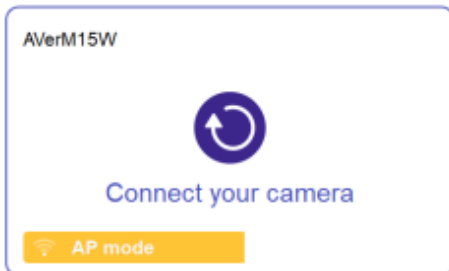
1. Turn on **Mobile hotspot**.

Select **Start** , then select **Settings**  > **Network & Internet** > **Mobile hotspot**.

2. Turn off **Power saving** to prevent mobile hotspot from being turned off automatically.



3. Open AVerTouch. A white camera card will be displayed when your document camera is detected.



4. Click the **Connect** icon .

5. Choose **Hotspot** from the **Connection mode** drop-down list in the **Connect to a Wi-Fi Network** dialog box. Click **Done**.

### Connect to a Wi-Fi network

Please select the Wi-Fi and set your camera name and password

\* Connection mode  
Hotspot ▼


\* Select Wi-Fi network

DA0000591\_hotspot

\* Camera name

AVerVision M15W

Camera passcode

Camera passcode (optional) 

Leave blank to keep default settings. You can come back and change this later if you want.

In "Hotspot" mode, AVerTouch will turn on the PC hotspot.

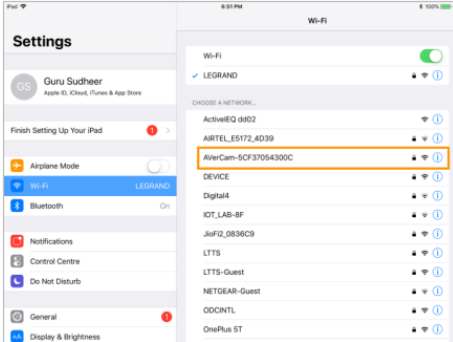
Cancel

Done

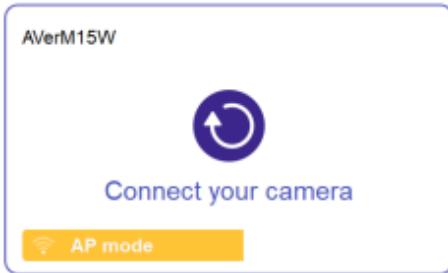



# Connect Your Document Camera on iPadOS12

1. Open iPad Wi-Fi settings and look for document camera names such as “AVerM15W-\*\*\*\*\*” and “AVerM70W-\*\*\*\*\*”.
2. Select a document camera to connect.



3. Open AVerTouch. A white camera card will be displayed when your document camera is detected.




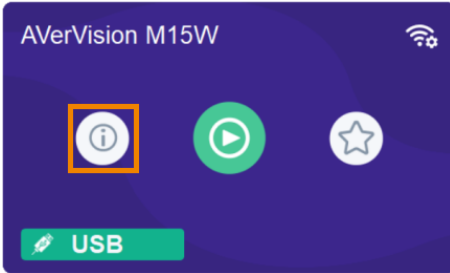
4. Click the **Connect** icon  to connect and follow the instruction.
5. A notification will take you to iPad Wi-Fi settings to select your Wi-Fi network.
6. Open AVerTouch again. A purple camera card will be displayed.




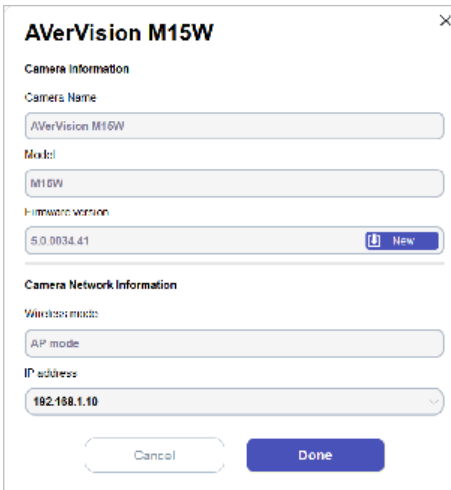
# Upgrade Document Camera Firmware

To upgrade your document camera firmware:

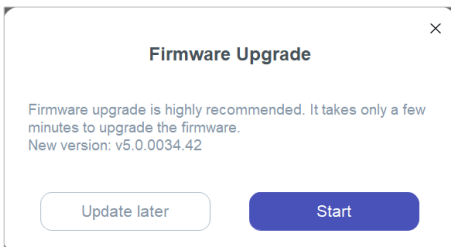
1. Click the **Camera information** icon .



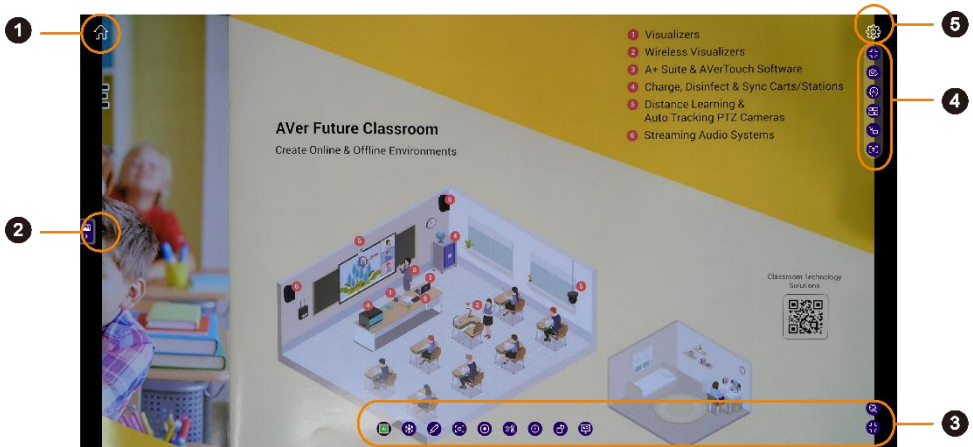
2. When new firmware is available, a **New** button  is displayed. Click **New**.



3. Click **Start** and follow the instructions.



# Live View Interface




## 1. Home

Return to the Cameras page.

## 2. Fly-Out Media Library

Open your local AVerTouch media library or Google Drive. Drag and drop your files to the live view screen or add up to 2 cameras to view in a split screen of up to 4 sections.

## 3. Bottom Toolbar

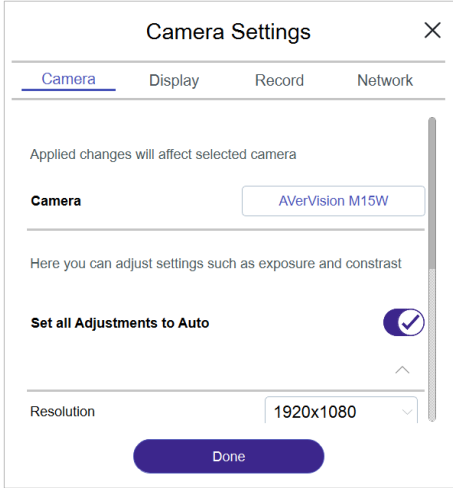
Offer various tools for editing the live view image. The toolbar's items can be customized in **Camera Settings**  > **Display** > **Toolbar**.

## 4. Right Toolbar

Provide functionalities for controlling the live view settings, such as split screen, widget mode and optical character recognition (OCR).

## 5. Camera Settings

Adjust camera settings.



### ● Camera

Item	Description
Set all Adjustments to Auto	Toggle to manually adjust brightness, contrast and exposure.
Resolution	Change the resolution.
Mirror	Toggle to flip the image horizontally
Camera Mode	Choose among normal, motion or high quality.
Image Frequency	Choose between 50Hz and 60Hz.

### ● Display

Item	Description
Toolbar	Show or hide toolbar items.
Display Timer	Toggle to show a timer over the top of the live view.

### ● Record
















Item	Description
File Format	Choose video and image formats.

















### ● Network

Item	Description
Wi-Fi Setting	Set up a Wi-Fi connection with a USB cable.
Network bandwidth	Choose network bandwidth.















# Toolbars

## Bottom Toolbar

Item	Descriptions
 <p>Google Classroom</p>	<p>Teachers can use these tools to add materials to assignments, such as images and videos and give feedback:</p> <ul style="list-style-type: none"><li>●  Screenshot: Take a screenshot and click <b>Assign</b> to upload it as assignment.</li><li>●  Record: Record a video and click <b>Assign</b> to upload it as assignment.</li><li>●  Assignment list: Teachers can give feedback and see submission history of an assignment.</li></ul> <p><b>Note:</b></p> <ul style="list-style-type: none"><li>● Make sure you have a class in Google Classroom.</li><li>● Log in with your Google account and select all checkboxes to allow AVerTouch access.</li></ul>
 <p>Freeze</p>	<p>Freeze the live view.</p>
 <p>Annotation</p>	<p>Use any of the following tools to mark up the live view, provide feedback or pinpoint in detail:</p> <ul style="list-style-type: none"><li>●  Select window: Click to stop annotating so you can access other functions on screen, such as the widget mode.</li><li>●  Select object: Drag to select one or more annotations, then drag them where you want.</li><li>●  Pen: Change the pen color and thickness, then draw a shape.</li><li>●  Highlighter: Change the highlight color, thickness and opacity, then draw the highlight.</li><li>●  Line: Change the line color, style and thickness, then draw a line.</li><li>●  Text: Change the font color and style, type your text, then drag the text box where you want.</li><li>●  Shape: Select a shape color and style, then drag a shape.</li><li>●  Eraser: Click the <b>eraser</b> button, then select an annotation you want to delete.</li><li>●  Clear all: Click to clear all annotations.</li></ul>

 <p>Screenshot</p>	<p>Take a screenshot. Screenshots are stored to your local AVerTouch Media Library or Google drive.</p>
 <p>Record</p>	<p>Use these tools to record videos:</p> <ul style="list-style-type: none"> <li>●  Microphone: Mute or unmute the microphone.</li> <li>●  Camera record: Record the camera live view.</li> <li>●  Screen record: Record the desktop.</li> </ul> <p>Videos are stored to your local AVerTouch Media Library or Google drive.</p>
 <p>Snipping</p>	<p>Drag the square over the area you want to capture, then drag the gray handle to change the size. Click <b>Capture</b> to save the image.</p>
 <p>Focus</p>	<p>Focus automatically or manually.</p>
 <p>Rotate</p>	<p>With each click, rotate the live view 90 degrees counterclockwise.</p>
 <p>Presentation Tools</p>	<p>Highlight your content using these tools:</p> <ul style="list-style-type: none"> <li>●  Spotlight: Create a spotlight effect. Drag the edge of the shape to change the size. To change the shape and transparency, click the <b>menu</b> button .</li> <li>●  Visor: Drag to raise or lower the visor to cover part of the information. To change the transparency, click the <b>menu</b> button .</li> </ul>
 <p>Zoom/Panning</p>	<p>Use these tools to pan, tilt and zoom:</p> <ul style="list-style-type: none"> <li>●  Area zoom: Drag the square to the area you want to magnify, then drag the gray handle to change the size.</li> <li>● Pan, tilt and zoom: AVer document cameras typically use digital zoom. You can zoom in or out. Or zoom in, then pan and tilt inside the zoomed image.</li> </ul>
 <p>Hide/Show Toolbar</p>	<p>Hide or show toolbar.</p>

## Right Toolbar

Item	Descriptions
 <p>Hide/Show</p> <p>Toolbar</p>	<p>Hide or show toolbar.</p>
 <p>Camera Select</p>	<p>Use these tools to switch between AVer camera live views or select picture-in-picture (PIP) mode:</p> <ul style="list-style-type: none"> <li>●  Aver Camera: Select a camera you want to switch to.</li> <li>●  Picture-in-picture (PIP) Camera: Select a camera for the smaller live view. You can resize and drag it where you want.</li> </ul>
 <p>AI Functions</p>	<p>Highlight your content using these tools:</p> <ul style="list-style-type: none"> <li>●  Super Resolution: Sharpen and magnify the selected part of an image. Drag the square to the area you want to sharpen, then drag the gray handle to change the size. To adjust, click the <b>Area select</b> button .</li> <li>●  Curve-Flatten: Make an image appear straightened and centered. To lock the result, click the <b>Lock curve-flatten</b> button . To adjust, click the <b>Area select</b> button . Drag the square to the area you want to straighten, then drag the gray handle to change the size.</li> <li>●  Transparent Screen: Place your content under your document camera, then click the <b>Transparent Screen</b> button . Anything that enters the live view will become transparent. To change the content, place the new content first, then click the <b>renew</b> button .</li> </ul>  <p><b>Note:</b> Take care not to move the content as this may cause blurring.</p>



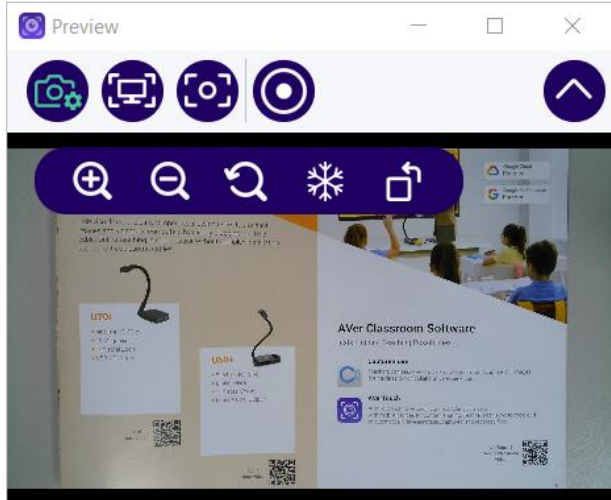
Split Screen






View images, videos or camera live views in a split screen of up to 4 sections. For details, please refer to <[Split Screen and Fly-Out Media Library](#)>.



Widget Mode

Turn AVerTouch into a widget. You can drag it where you want, resize it and use these tools to control your document camera:



-  Camera control: Show more tools, including zoom in, zoom out, zoom reset, freeze and rotate.
-  Desktop Screenshot: Take a screenshot of the desktop.
-  Camera Screenshot: Take a screenshot of the camera.
-  Record: Record videos.
-  Hide: Hide the live view.



Optical Character Recognition (OCR)

Convert an image of text into a searchable PDF file, editable Word file and more. For details, please refer to <[Optical Character Recognition \(OCR\)](#)>.







# Split Screen and Fly-Out Media Library

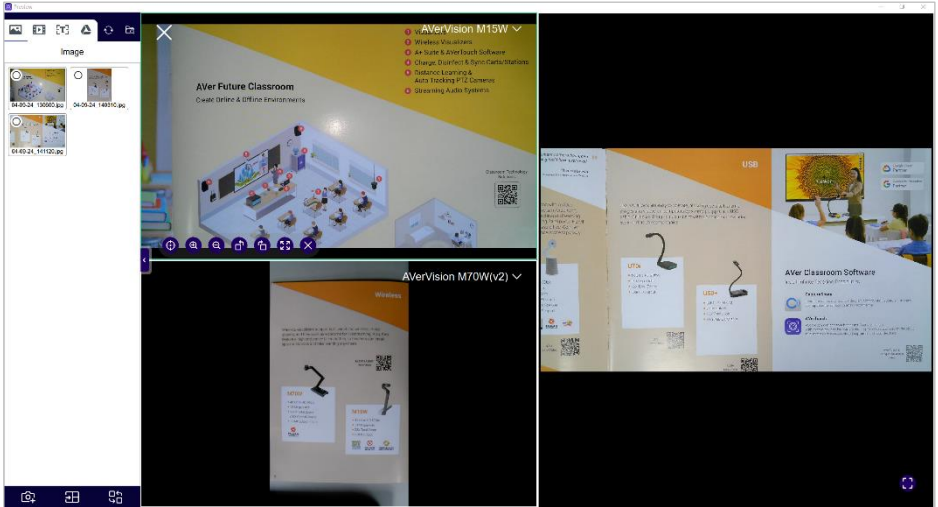
- Split the live view screen into 2, 3, or 4 sections.
- You can add up to a mixture of 2 AVer document cameras and third-party webcams in a split screen.




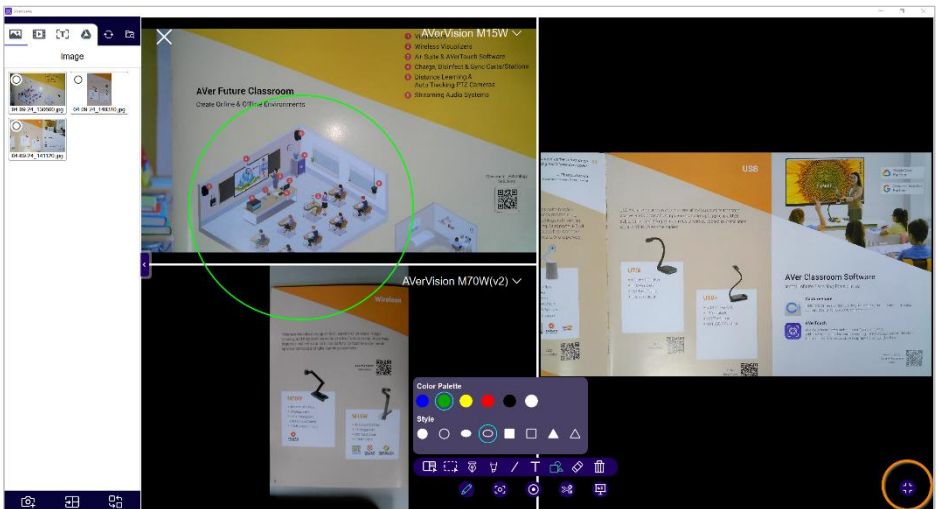
## To view in a split screen:

1. Click the **Split Screen** button  on the right tool bar or the **Media Library** tab  will both open the fly-out Media Library.
2. To add images or videos in your local AVerTouch Media Library or Google drive, select the relevant tab on the top menu, then drag and drop your files to the live view screen. You can also select the files, then click the **Add File** button  on the bottom of the library.
3. To add up to a mixture of 2 AVer document cameras and third-party webcams, click the **Add Camera** button  on the bottom of the library, then select your camera.
4. You can also click the **Shuffle** button to shuffle the layout.

- Click a section to select, then use the toolbar to focus, zoom, rotate and enter full screen. Click the **X** button on the toolbar to close the section.



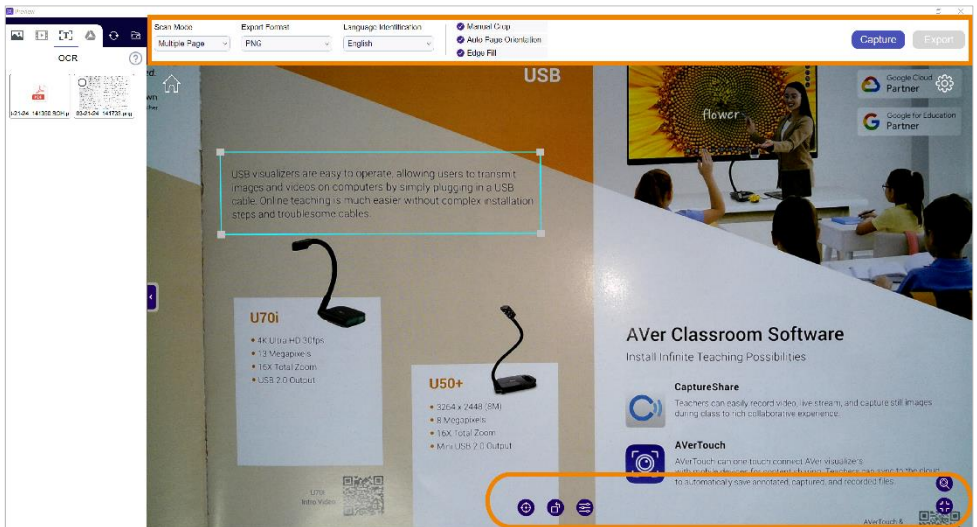
- In split screen, you can also use the bottom toolbar to annotate, take screenshots, record, and more. Click the **Show Toolbar** button  in the lower right corner to show the toolbar.



- To close the split screen and return to the live view, click the **X** button in the upper left corner of the window.

# Optical Character Recognition (OCR)


- AVerTouch offers a 30-day free trial or a limited 500-image trial. The free trial will end after 30 days have been reached or all 500 images are used, whichever comes first.
- You can purchase or activate your license via the OCR free trial pop-up window or Account page. Make sure your computer has internet when purchasing and activating your license.
- OCR is available on Windows only and supports AVer USB document cameras. Make sure your document camera is connected to a computer with a USB cable.

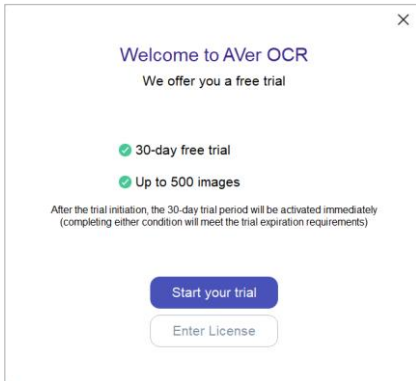


## System Requirements:

- Windows 7, 10, 11
- Processor: Intel Core i3 or above
- Hard disk space: 2 GB
- RAM: 4 GB
- Resolution: 1366 x 768 or higher
- USB 1.1 or above to connect AVer document camera to a computer

## To scan with OCR:

1. Click the **OCR** button  on the right toolbar. First-time users will see an OCR free trial pop-up window. To start the free trial, click **Start your trial**. To purchase or activate your license, click **Enter license**.

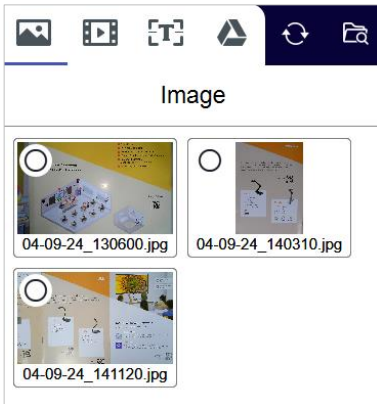




2. Adjust your image of text using these tools:
  - Bottom toolbar: Pan, tilt, zoom, focus, rotate or adjust brightness and contrast.
  - Top menu:
    - Scan Mode: Scan a single page or multiple pages.
    - Export Format: Select a format.
    - Language Identification: Select the language of your text.
    - Manul Crop: Drag the gray handle to resize the blue square.
    - Auto Page Orientation: Rotate automatically based on text orientation.
    - Edge Fill: Fill missing corners and edges.
3. To scan a single page, click **Export**. To scan multiple pages, click **Capture** after each page, then click **Export** when you have finished scanning.
4. Your scanned files will appear under the OCR tab in the fly-out Media Library.
5. To close the OCR window and return to the live view, click the **X** button in the upper right corner of the window.

# Troubleshoot

## Rename files in the fly-out Media Library.

1. Select one of the following tabs where your file is stored: Image, Video, OCR, and Google Drive.



2. Click the **folder** icon  to the right of the tabs to open that folder in File Explorer (Windows) or Finder (Mac).
3. Rename the file and close the folder.
4. Click the **sync** icon  to the right of the tabs to see the renamed file.

## Improve OCR result.

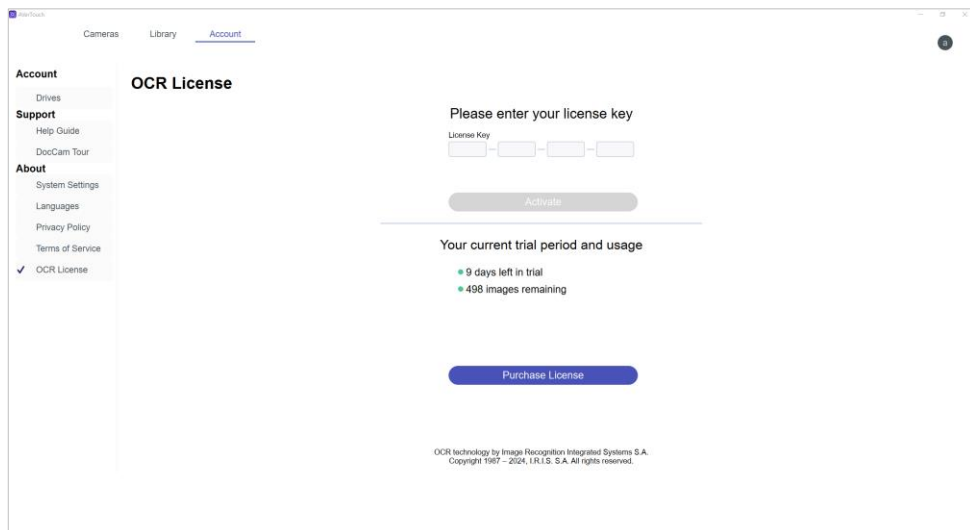
- Use the AVer scanning mat, if available, for the best scanning environment.



- High-quality images are key to having good OCR results. Make sure there is sufficient lighting and the image of text fills up at least 80% of the document camera's field of view.

## Check OCR free trial status or OCR license key.

- Go to **Account > OCR License**.



## How many computers can I activate my OCR license on?

- Your OCR license key can be activated on one computer at a time.
- To transfer your license key to another computer, first take note of your license key, deactivate it on the Account page on the old computer, then activate it on the Account page on the new computer.