

CP10 G2

Collaboration Controller

— User Manual —

Federal Communications Commission Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radiofrequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning:

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

This Class A digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

PoE

The PoE+ port is connected only to PoE networks without routing to the outside plant.

DISCLAIMER

No warranty or representation, either expressed or implied, is made with respect to the contents of this documentation, its quality, performance, merchantability, or fitness for a particular purpose. Information presented in this documentation has been carefully checked for reliability; however, no responsibility is assumed for inaccuracies. The information contained in this documentation is subject to change without notice.

In no event will AVer Information Inc. be liable for direct, indirect, special, incidental, or consequential damages arising out of the use or inability to use this product or documentation, even if advised of the possibility of such damages.

TRADEMARKS

“AVer” is a trademark owned by AVer Information Inc. Other trademarks used herein for description purpose only belong to each of their companies.

Android™ is a trademark of Google LLC.

<https://developer.android.com/distribute/marketing-tools/brand-guidelines>

COPYRIGHTS

©2025 AVer Information Inc. All rights reserved. | January 16, 2025

All rights of this object belong to AVer Information Inc. Reproduced or transmitted in any form or by any means without the prior written permission of AVer Information Inc. is prohibited. All information or specifications are subject to change without prior notice.

More Help

For FAQs, technical support, software and user manual download, please visit:

Non-USA

Download Center: <https://www.aver.com/download-center>

Technical Support: <https://www.aver.com/technical-support>

USA

Download Center: <https://www.averusa.com/business/support/>

Technical Support: <https://averusa.force.com/support/s/contactsupport>

Contact Information

Headquarters

AVer Information Inc.

8F, No.157, Da-An Rd., Tucheng Dist.,

New Taipei City 23673, Taiwan

Tel: +886 (2) 2269 8535

USA Branch Office

AVer Information Inc., Americas

44061 Nobel Drive, Fremont, CA 94538, USA

Tel: +1 (408) 263 3828

Toll-free: +1 (877) 528 7824

Europe Branch Office

AVer Information Europe B.V.

Westblaak 134, 3012 KM, Rotterdam, The

Netherlands

Tel: +31 (0) 10 7600 550

Japan Branch Office

アバー・インフォメーション株式会社

〒160-0023 日本東京都新宿区西新宿 3-2-26 立花

新宿ビル 7 階

Tel: +81 (0) 3 5989 0290

お客様サポートセンター(固定電話のみ): +81 (0) 120

008 382

Vietnam Branch Office

Công ty TNHH AVer Information (Việt Nam)

Tầng 5, 596 Nguyễn Đình Chiểu,

P.3, Quận 3,

Thành phố Hồ Chí Minh 700000, Việt Nam

Tel: +84 (0) 28 22 539 211

Hỗ trợ kỹ thuật: +84 (0) 90 70 080 77

Korea Office

한국 에버 인포메이션 (주)

서울시 종로구 새문안로 92

(신문로 1가, 광화문오피시아빌딩) 1831, 1832 호

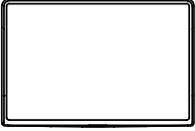
Tel: +82 (0) 2 722 8535

Contents

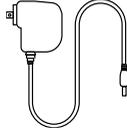
Overview	1
Package Contents	1
Optional Accessories.....	1
Parts Info.....	2
LED Indicators.....	3
Ethernet Cable Holder Installation	3
Connection	4
Get Started	6
Basic Gestures.....	6
Home Page.....	7
Setting Page	8
Network	9
System	10
Zoom Rooms Controller.....	12
Pairing and signing in	12

Overview

Package Contents



CP10 G2



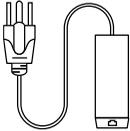
Power Adapter &
Power Cord*



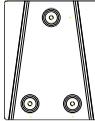
Ethernet Cable Holder

*The power adapter and the power cord will vary by region.

Optional Accessories



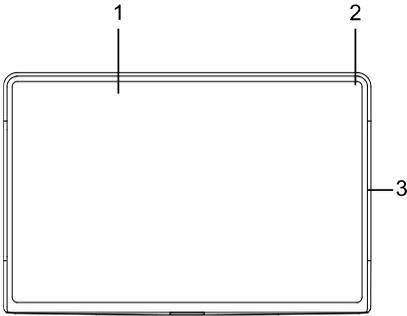
1-Port PoE+ Injector Cable



Wall Mount Bracket*

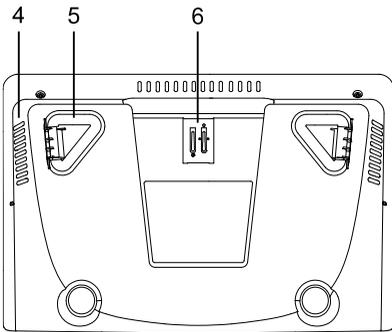
* Use three M3 (L: 20mm) screws (not included).

Parts Info



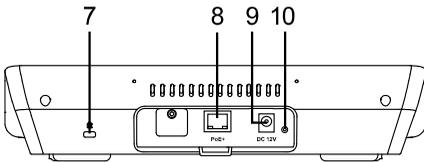
Top View

1. 10.1-inch Touch Screen
2. Microphone
3. Status LED (left & right)



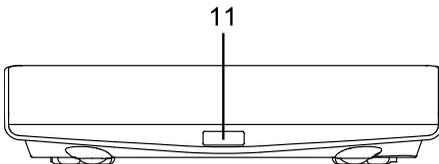
Bottom View

4. Ultrasonic Speaker (for Zoom Rooms ultrasonic screen share function)
5. Rubber Feet
6. Bracket for Ethernet Cable Holder*



Back View

7. Kensington Lock
8. IEEE 802.3at PoE+ Port
9. DC12V Power Jack
10. Reset Button



Front View

11. PIR Sensor

* Please refer to [Ethernet Cable Holder Installation](#) for more details.

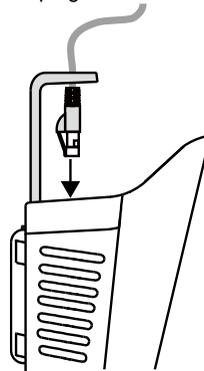
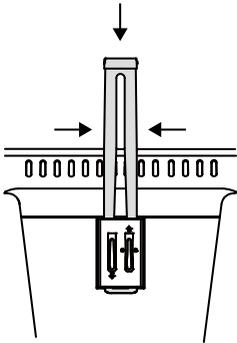
LED Indicators

Color	Status
Solid red	<ul style="list-style-type: none">• Start-up• Zoom room occupied• MIC muted during Zoom meeting.
Solid green	<ul style="list-style-type: none">• Zoom meeting in progress.• Zoom room available
Off	Zoom meeting is over.

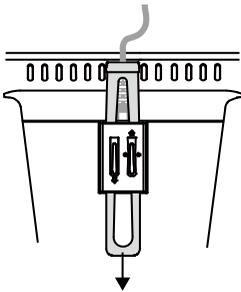
Ethernet Cable Holder Installation

You may optionally install the Ethernet cable holder to prevent the Ethernet cable from loosening.

1. Pinch the holder and then push it down into the bracket.
2. Thread the Ethernet cable through the holder, and plug in to the PoE+ port.

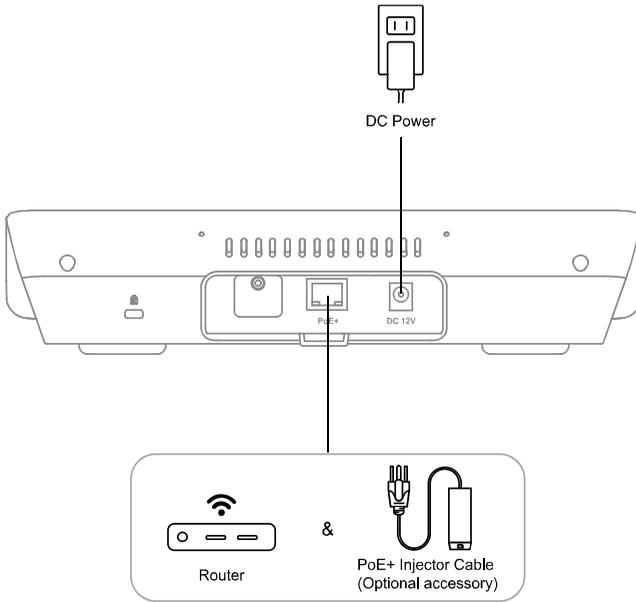


3. Press and push the holder down to secure the cable.



Connection

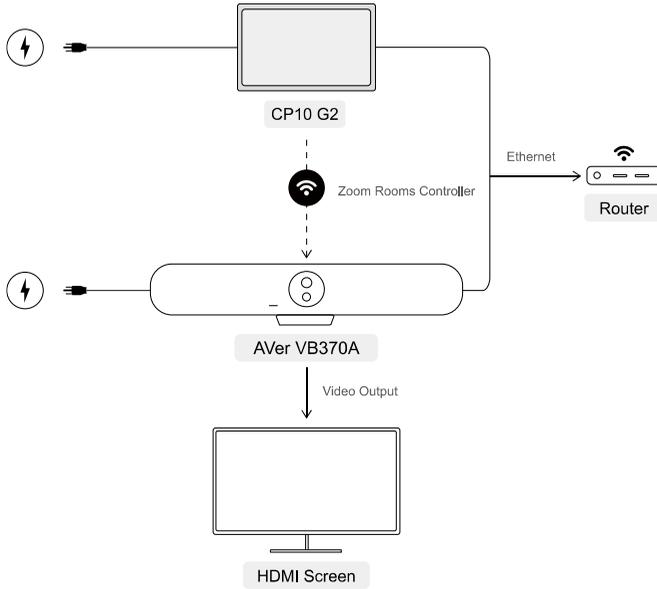
• Basic Connections



Port	Function
DC 12V	Connect your device to the power outlet with the power adapter.
PoE+	<ul style="list-style-type: none">• Connect your device to with the Ethernet cable for Internet connection.• Power up your device using the PoE+ injector (optional accessory) and the Ethernet cable to power up your device.

• Zoom Rooms Controller Connection

Your CP10 G2 comes with the Zoom Rooms Controller app pre-installed. Pair it with a Zoom Rooms-enabled Android™ Bar (for example, AVer VB370A) to control and configure settings during Zoom Rooms meetings.

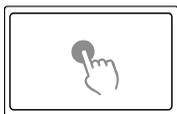


1. Connect your CP10 G2 and the Android™ Bar to the power outlet to power up.
2. Connect your CP10 G2 and the Android™ Bar to the same LAN.
3. Connect your Android™ Bar to a HDMI screen for video output.
4. Pair your CP10 G2 with your Android™ Bar via Zoom Rooms Controller. Please refer to <[Zoom Rooms Controller](#)> for pairing details.

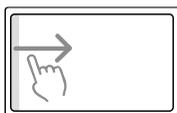
Get Started

Basic Gestures

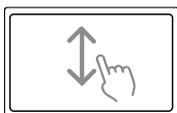
- **Tap:** To open an app or make a selection.



- **Swipe right:** Swipe right from the left edge of the screen to return to the home page.



- **Scroll up and down:** To browse the page.



Home Page



1. App List

View pre-installed apps. Tap the star icon  to automatically start the app after CP10 G2 is powered on.

2. Date and Time

View current date and time.

Tip:

To change date and time, go to **Setting Page > System > Time Zone** to select a time zone based on your location.

3. Setting Page

Check updates for software and firmware, and configure network and system settings.

Setting Page

Enter the default password: **aver4321** when navigating to the following setting pages.



Name	Function
Firmware Update	Tap to check firmware version or update CP10 G2 firmware.
Network	Configure CP10 G2 network settings.
System	Configure CP10 G2 system settings.

Network

Network

Hostname
AVer_CP10 G2

Wi-Fi
Wi-Fi Name

IP Address Gateway Netmask DNS

RJ45

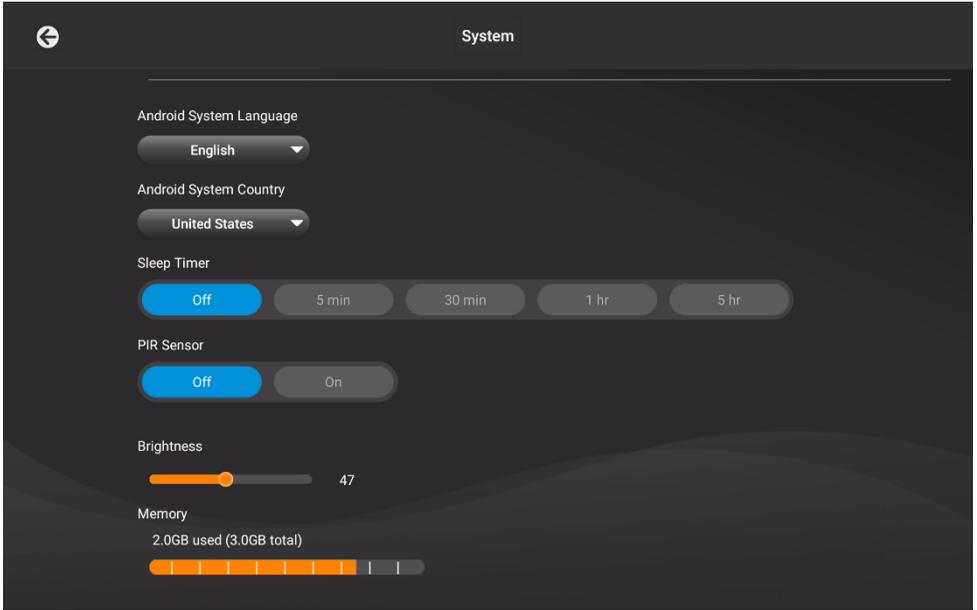
Static IP DHCP

IP Address Gateway Netmask DNS

10.100.90.50 10.100.90.254 255.255.255.0 10.100.1.6

Name	Function
Hostname	Check or edit device hostname.
RJ45	Tap to switch between Static IP and DHCP . If you select Static IP , manually enter the IP Address, Gateway, Netmask, and DNS.

System



Name	Function
Android™ System Language	Your CP10 G2 is built-in with Android™ OS. Select a system language. Swipe right and left on the letter options for more languages.
Android™ System Country	Select a country based on your location.
Sleep Timer	Set up a dwell time for CP10 G2 to enter sleep mode.
PIR Sensor	Turn the PIR Sensor on or off. When the PIR Sensor is on, the sleep timer will not be triggered if it detects the presence of people.
Brightness	Adjust the CP10 G2 screen brightness.
Memory	Display the current memory status.
Factory Default	Tap Reset to return CP10 G2 to factory default settings.
Device Reboot	Tap Reboot to restart CP10 G2.
Device Password	Set or reset password for CP10 G2.
Date Format	Select a date format.
Time Format	Select a time format.

Time Correction Mode	Select Manual to configure time and date manually.
NTP Server	Tap the pencil icon to edit NTP Server website.
Time Zone	Tap to confirm the current NTP server, then select a time zone based on your location. Tap Confirm on the upper right corner to save the setting.
Information	View model name, firmware version, software version, serial number, IP, and MAC Address.

Zoom Rooms Controller

After setting up your devices, enter **Zoom Rooms Controller** app to pair your CP10 G2 with your Zoom Rooms-enabled Android™ Bar. If you haven't set up your devices, please refer to <[Connection](#)> for more details.

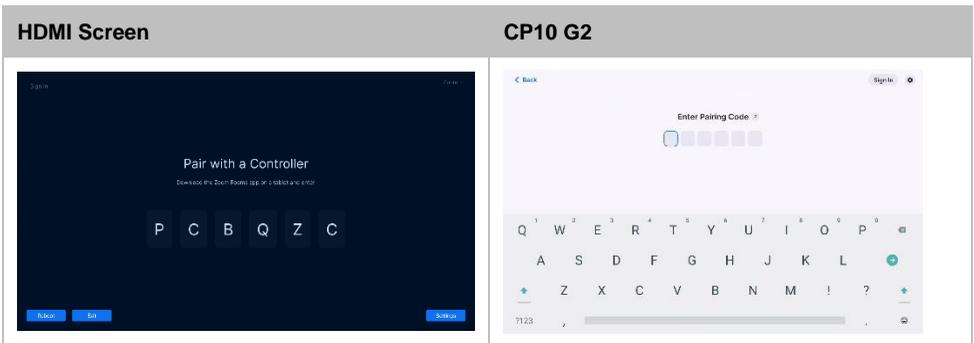
Note:

You can also pair CP10 G2 with your computer.

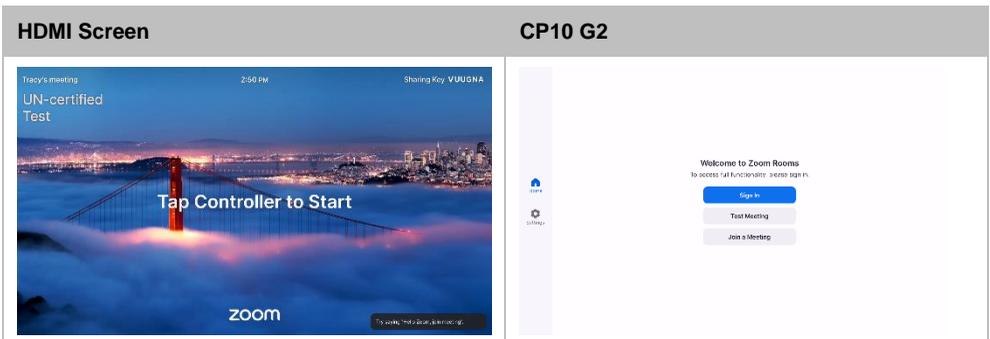
1. Connect your computer and CP10 G2 to the same LAN.
2. Download and launch **Zoom Workplace** app from [Zoom official website](#) on your computer.

Pairing and signing in

1. Open **Zoom Rooms Controller** app on your CP10 G2 > select **Zoom Rooms Controller** > tap **Next**.
2. Enter the pairing code on CP10 G2. Check your pairing code on the HDMI screen or your computer.



3. After pairing, you will see the following display on your CP10 G2 and the HDMI screen.



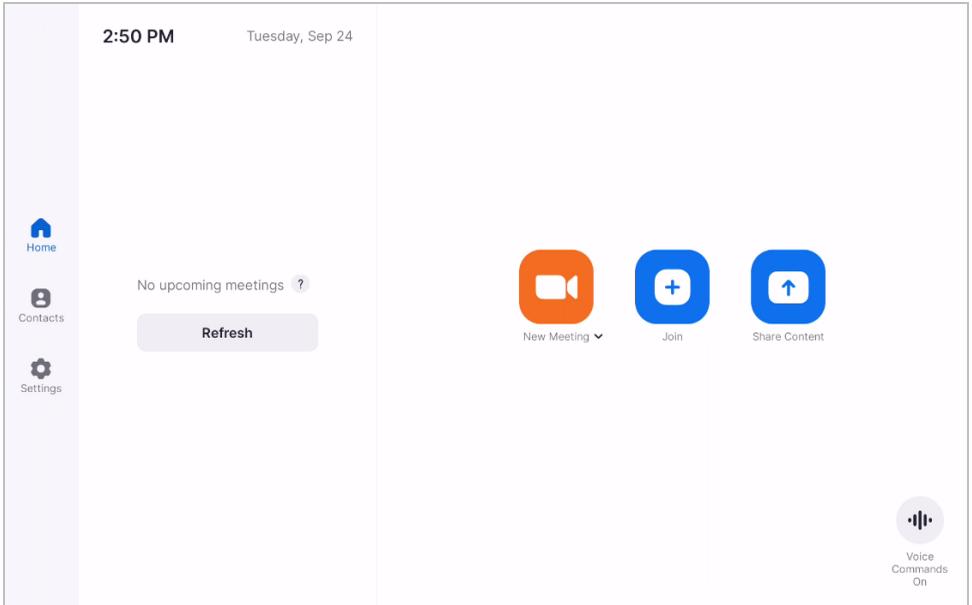
4. Tap the **Sign In** button on CP10 G2 to sign in with your Zoom Rooms email account or the activation code to start a Zoom Rooms meeting.

Note:

- If you don't have a Zoom Rooms account, go to [Zoom official website](#) to sign up an account.
- To generate an activation code, go to Zoom Rooms Management at <https://zoom.us/location>.

5. Select a room to join, or tap **Create a New Room** to open a public or personal Zoom Rooms space.

6. After signing in, you may start using Zoom Rooms and configure meeting settings on CP10 G2.



Page	Contents
Home	<ul style="list-style-type: none"> • Upcoming Meetings: View upcoming scheduled meetings. • New Meeting: Start a new meeting. Configure settings including mute the microphone, stop video, share contents and more. • Join: Join a meeting using the Meeting ID. • Share Content: Share desktop or iPhone/iPad content without starting a meeting.
Contacts	View all the contact information of your colleagues or team members. Select a contact and tap Meet to start a meeting with the selected contact.
Settings	View and configure Zoom Rooms settings.