



Technical Bulletin

Date Issued: August 12, 2024	Model: CAM550
Firmware Version: 0.0.8006.02	SKU: COMCAM550

Purpose and Description of Changes:

- New firmware supports Smart Composition, scheduled reboot, RTSP streaming of panoramic lens, and Nureva for preset link camera mode.
- CAM550: Adding Smart Gallery, reboot mechanism, product stability, and security enhancements.

Impact on Customers:

- A firmware update is recommended. This process will take up to 20 minutes. (Please DO NOT turn off power during update).

Required Actions:

- Please update the firmware on PTZApp 2 or through website link.
- Install firmware update link via website:
<https://www.averusa.com/business/support/#cam550>
- How to video: <https://youtu.be/yfqs9l0txT4?si=J8cTBHIY6NpdFyGM>

Effective Date:

- August 12, 2024.

Contact Information:

- AVer Tech Support: <https://averusa.com/business/support/>
- Email: support.usa@aver.com
- Phone: (877) 528-7824