



**Products:** FONE700

**Firmware Version:** 0.0.8304.04

**Published Date:** April 1st, 2025

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## Revision History and System Requirement

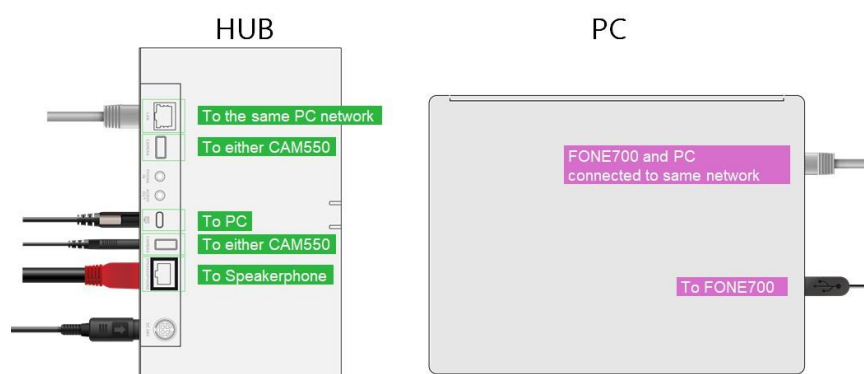
Firmware Version	Region	Date	Model
0.0.8304.04	WW	April 1st, 2025	FONE700
0.0.8302.12	WW	Feb. 13th, 2025	FONE700
0.0.8302.08	WW	Jan. 7th, 2025	FONE700
0.0.8300.40	WW	July 31th, 2024	FONE700
0.0.8300.38	WW	July 18th, 2024	FONE700
0.0.8300.34	WW	May 31th, 2024	FONE700
0.0.8300.30	WW	Apr. 3rd, 2024	FONE700
0.0.8300.24	WW	Jan. 31th, 2024	FONE700
0.0.8300.22	WW	Jan. 12th, 2024	FONE700



## Important Notice

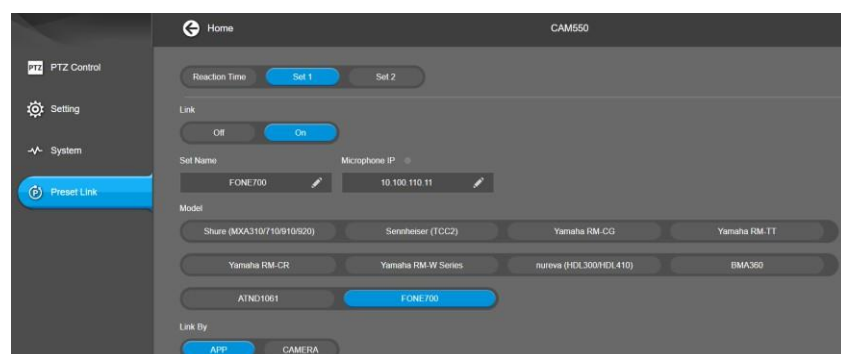
1. PTZApp 2 should be upgraded to v. 2.2.1000.03 (MAC)\*; v. 2.2.1000.02 (Windows) or a later version to get full functions.
2. During system upgrades, please DON'T turn off the power for any reason.
3. If the FW upgrade is not successful, please re-plug the power adapter and USB cable to do FW upgrade again.
4. To improve system stability, it's required to keep FONE700 Hub, FONE700 Speakerphone, FONE700 Expansion Speakerphone with **the same firmware version**; if there's any difference found, the LED indicator will flash red to remind user to upgrade firmware accordingly.
5. To enable Audio Tracking with CAM550, please connect CAM550 to FONE700 Hub and upgrade CAM550 to 0.0.8004.24 or later version. And, please keep the FONE700 and the PC running PTZApp 2 are on the same network. Please find diagram below.

If you want to enable the FONE700/CAM550 audio tracking function in USB mode without a network, please ensure the FONE700 is running version 0.0.8300.34 and PTZApp 2 is on version 2.1.1010.14 (for Mac) or 2.1.1017.22 (for Windows) or later. Connect both devices to the same PC where PTZApp 2 is installed.



6. To activate the FONE700 Audio Tracing (Voice Tracking) feature, first connect the **CAM550** and set up the **Preset Link function with the FONE700**. After this setup, the Audio Tracking option will become available on the FONE700.

Note: Effective from FONE700 0.0.8300.38, PTZApp 2 v2.2.1000.03(MAC), v2.2.1000.02(Win) and the exact screen shot varies from version.

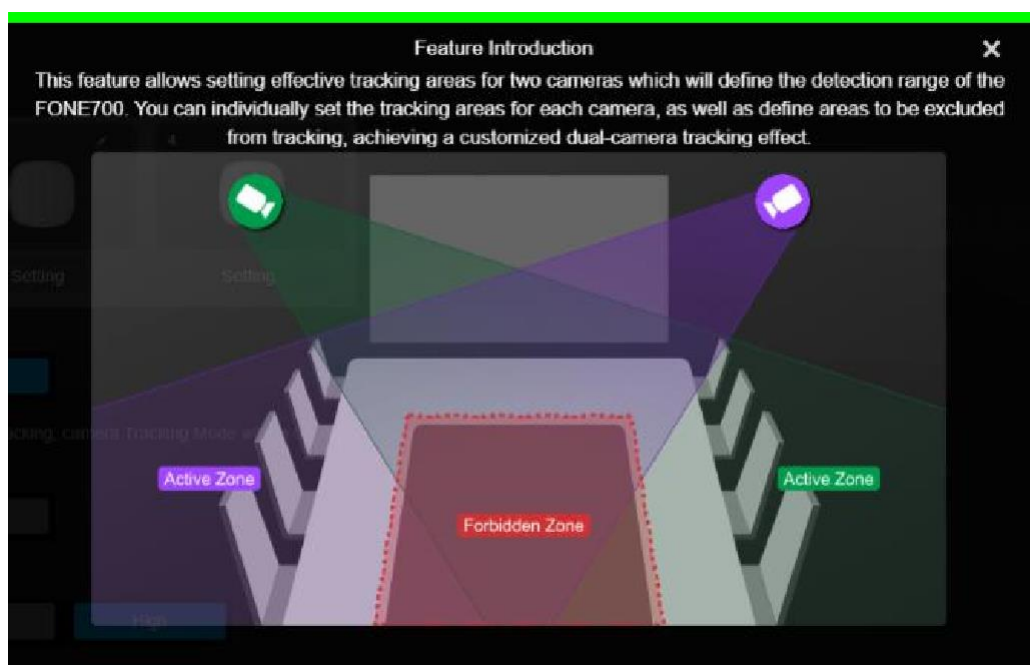


7. To activate the Dual-CAM550 and FONE700 Voice Tracking (Audio Tracking) feature, please download and install AVer's brand-new software - "**Room Management**" from the AVer Download Center. After installation, complete the "Dual Camera Tracking" setup in FONE700 first. For more details, please refer to the Room Management User Manual or in-app Wizard.

This feature is effective from the following versions. Please upgrade the devices accordingly. Thank you.

**FONE700: 0.0.8302.08**

**Room Management: Win: v2.3.1005.0 & Mac v2.3.1005.0**



Please note that this feature is **not** available in PTZApp 2.

Once you install Room Management, the original PTZApp 2 will be automatically replaced.



## New Features

Firmware Version	New Features
0.0.8304.04	<ol style="list-style-type: none"> <li>Improved UI and UX for smoother navigation.</li> <li>Added firmware support for configuring CAM550 Camera Mode via Room Management when connected to FONE700. <b>(Requires Room Management v2.3.1011.0 or later)</b></li> <li>Added support for QR Code scanning alignment in Room Management. <b>(Requires Room Management v2.3.1011.0 or later)</b></li> <li>Added firmware support for volume up/down and microphone on/off controls in CP10G2 Room Management.</li> <li>Hub will automatically exit Camera Mode during alignment. <b>(Requires Room Management v2.3.1011.0 or later)</b></li> <li>New VISCA command supports controlling FONE700 audio tracking.</li> <li>Improved audio algorithm.</li> <li>Modified default settings for Teams Mode.</li> <li>Changed default value of audio tracking speed to High.</li> <li>Standardized rules for device admin account and password.</li> </ol>
0.0.8302.08	<ol style="list-style-type: none"> <li>Dual-CAM550 Voice Tracking is supported.</li> <li>UC Application Modes for Microsoft Teams and BYOD are supported to ensure optimal acoustic performance.</li> <li>The “Strong” option of Reduce Reverberation is supported.</li> <li>An “Off” option for the Sleep Timer is supported.</li> <li>Notes: "Room Management" software is required for the new features released in version 0.0.8302.08. Please refer to the Important Note for details.</li> </ol>
0.0.8300.40	Enhanced human voice pickup quality in double-talk situations (simultaneous speaking)
0.0.8300.38	<ol style="list-style-type: none"> <li>Acoustic Quality Enhancement (human voice pick up)</li> <li>New setup process with CAM550 (via Preset Link) for Voice Tracking</li> </ol>
0.0.8300.34	Added 'USB Mode' to the FONE700 to sustain Voice Tracking functionality when connected with the CAM550
0.0.8300.30	Fulfill UK Product Security and Telecommunications Infrastructure (PSTI) Act 2022 with advanced password mechanism
0.0.8300.24	Enhanced Voice Tracking performance with CAM550
0.0.8300.22	1 <sup>st</sup> Release



## **Bug Fixes**

<b>Firmware Version</b>	<b>Problem Fixed</b>
0.0.8304.04	Fixed audio tracking issue where the camera tracked in the wrong direction when CAM550 was mounted upside down with FONE700.
0.0.8302.12	Fixed the inconsistency in UC application mode settings between the Hub and Speakerphone.
0.0.8300.38	Fixed random camera wake-up failure (when it connected with FONE700)
0.0.8300.24	Fixed random wake-up failure

## **Known Issues**

<b>Firmware Version</b>	<b>Description</b>
0.0.8300.40	Disabling Bluetooth by pressing the Bluetooth button during the connecting session will require a FONE700 reboot
0.0.8300.38	